



American Experiences Survey:
A Nationally Representative Multi-Mode Survey
May 2023 Omnibus Results

Overview of Methodology

Each month, Consumer Reports fields the American Experiences Survey (AES) to track consumer attitudes and behaviors over time. March results are based on interviews conducted from May 5th – 16th, 2023. This document includes all sections of the omnibus survey for this month: subscription fatigue; food safety and nutrition; toilets and sustainability; cybersecurity; paddle shifters; and home security.

The survey was administered by NORC at the University of Chicago through its AmeriSpeak® Panel to a nationally representative sample. Interviews were administered both online and by phone. In total, NORC collected 2,000 interviews, 1,866 by web mode and 134 by phone mode, 1,922 in English and 78 in Spanish. Final data are weighted by age, gender, race/Hispanic ethnicity, housing tenure, telephone status, education, and Census Division to be proportionally representative of the US adult population.

Key demographic characteristics (after weighting is applied) of this sample are presented below:

51% female; median age of 47 years old; 61% white, non-Hispanic; 36% 4-year college graduates; and 59% have a household income of \$50,000 or more.

The margin of error for results based on the total sample is +/- 2.63 percentage points at the 95% confidence level. Smaller subgroups will have larger error margins, and only those subgroups for which there are at least 100 unweighted cases are included.

TOPLINE RESULTS WITH MONTHLY TRENDS

The May omnibus contained six blocks of questions (one for each topic listed above). Respondents saw blocks in a random order.

The questions presented below were shown to respondents in this order within sections unless otherwise noted. Where appropriate, question verbiage, response answer choices, or direction of scales were randomized or rotated and those instances are noted below.

Also shown, where available, are trends over time. Not every item was asked on every recent omnibus survey, and where minor revisions to the wording of an item or response choices were made, they are noted below. *Note these changes may impact comparability of results.*

Prepared by CR Survey Research Department, May 2023

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Survey Notes for Monthly Trends

June 2022 results are based on interviews conducted from June 10-21, 2022 with a nationally representative sample of 2,103 US adults.

SUBSCRIPTION FATIGUE

INTRO.

This section is about certain types of paid subscriptions you may have.

SUBSCRIPTIONS1. [RANDOMIZE ITEMS.]

For each of the following categories, please indicate the number of paid subscriptions you have right now.

Please only think about subscriptions that you pay for. If you aren't sure, please make your best guess.

	<i>Media/ entertainment subscriptions, including news sources, gaming, streaming services, PBS, etc.</i>	<i>Consumer discount memberships like AAA, AARP, Sam's Club, or Costco</i>	<i>Product subscriptions, including any type of monthly boxes, a subscription for automatic delivery of groceries, Amazon subscriptions for regular delivery of certain items, meal kits, etc.</i>	<i>Social media subscriptions (any social media <u>that</u> <u>you pay for</u>, like Twitter Blue or YouTube Premium)</i>
Average (rounded to nearest whole number)	2	1	1	0
	%	%	%	%
0	37	34	59	82
1	17	35	23	9
2	15	17	9	3
3	11	6	3	1
4	7	3	2	1
5	6	1	2	2
6	3	1	1	1
7	1	0	1	1
8	2	0	0	0
9	1	0	0	0
10	1	1	1	0
More than 10	1	0	0	0
Base: All respondents	1,922	1,935	1,912	1,895

Note: Average is calculated, not reported by respondents.

SUBSCRIPTIONS2. [SHOW IF ANY RESPONSE TO SUBSCRIPTIONS1 WAS GREATER THAN 0. ROTATE ORDER OF "TOO MANY" AND "TOO FEW" IN QUESTION STEM AND ROTATE RESPONSE SCALE TO MATCH.]

Overall, across those four categories, do you feel you have too few, too many, or just the right number of paid subscriptions?

	Total
	%
I have too few	7
I have just the right number	74
I have too many	19
Base: Respondents who have any subscriptions in any of the four categories	1,754

SUB_INFO.

For the next few questions, please continue thinking about these four types of paid subscriptions:

- media/entertainment subscriptions
- product subscriptions
- consumer discount memberships, and
- social media subscriptions.

SUBSCRIPTIONS3. [SHOW IF ANY RESPONSE TO SUBSCRIPTIONS1 WAS GREATER THAN 0. RANDOMIZE "ADDED" AND "DROPPED" IN QUESTION STEM AND ROTATE RESPONSE SCALE TO MATCH, ALWAYS HOLDING "I HAVE NOT MADE ANY CHANGES" AT END. "I HAVE NOT MADE ANY CHANGES" WAS EXCLUSIVE.]

Have you dropped or added any paid subscriptions in those four categories in the past 12 months?

Select all that apply.

	Total
	%
I have dropped one or more of these types of subscriptions	35
I have added one or more of these types of subscriptions	20
I have not made any changes in the past 12 months	48
Base: Respondents who have any subscriptions in any of the four categories	1,774

SUBSCRIPTIONS4. [SHOW IF ANY RESPONSE TO SUBSCRIPTIONS1 WAS GREATER THAN 0. RANDOMIZE ITEMS ACROSS TWO SCREENS. RESPONDENTS COULD SELECT "TRUE" OR "UNTRUE" FOR EACH STATEMENT.]

Still thinking about paid subscriptions (media or entertainment; products; discount memberships; social media), is each statement below true or untrue?

	Responding "True"
	%
I get good value from my subscriptions	78
I manage the costs of my subscriptions closely	74
I currently have at least one subscription that I intend to cancel	38
I feel that I am wasting money on subscriptions	36
I tend to 'set and forget' my subscriptions	36
I subscribe and unsubscribe from the same service frequently--for example, signing up for a particular deal, event, or show and cancelling after that is over	31
I currently have at least one subscription in mind that I intend to sign up for	25
Base: Respondents who have any subscriptions in any of the four categories	1,743

SUBSCRIPTIONS5. [SHOW IF ANY RESPONSE TO SUBSCRIPTIONS1 WAS GREATER THAN 0. RANDOMIZE ORDER OF "DIFFICULT" AND "EASY" IN QUESTION STEM AND ROTATE RESPONSE SCALE TO MATCH.]

Overall, do you find it easy or difficult to manage the paid subscriptions you currently have?

	Total
	%
Very easy	35
Somewhat easy	46
Somewhat difficult	16
Very difficult	3
Base: Respondents who have any subscriptions in any of the four categories	1,754

FOOD SAFETY AND CONTAMINATION

FOOD1.

Do you prepare food for yourself at home at least once a week?	
	Total
	%
Yes	95
No	5
Base: All respondents	1,987

FOOD2. [RANDOMIZE, HOLDING "OTHER" AND "I DO NOT REALLY THINK ABOUT THIS" AT END IN THAT ORDER. "I DO NOT REALLY THINK ABOUT THIS" WAS EXCLUSIVE.]

From which, if any, of these have you learned how to handle food <u>safely</u> (such as how to cook it or store it without causing food poisoning or contamination)?	
	Total
	%
Friends or family members	61
The way I originally learned to cook, not from a class or formal instruction	49
General online search, such as with Google or Bing	32
Cooking shows on TV or YouTube	29
Cookbooks or magazines	28
Social media, such as Facebook, TikTok, Instagram, or Pinterest	18
Recipe blogs or online columns	17
A class or training course	15
Official government websites like the FDA (Food and Drug Administration) or the USDA (United States Department of Agriculture)	12
Other, please specify	4
I do not really think about this	9
Base: All respondents	1,990

FOOD3. [RANDOMIZE, HOLDING "OTHER" AND "I DO NOT REALLY THINK ABOUT THIS" AT END IN THAT ORDER. "I DO NOT REALLY THINK ABOUT THIS" WAS EXCLUSIVE.]

From which, if any, of the following have you learned how to make nutritious meals?

Select all that apply.

	Total
	%
Friends or family members	54
The way I originally learned to cook, not from a class or formal instruction	37
Cookbooks or magazines	33
General online search	32
Recipe websites, blogs, or apps, such as Allrecipes, Epicurious, or personal blogs	31
Cooking shows on TV or YouTube	28
Social media, such as Facebook, TikTok, Instagram, or Pinterest	24
Health care provider, such as a nutritionist or dietician	13
A class or training course	9
Diet websites or apps, such as WW, Nutrisystem, or Noom	8
Meal kits, such as Blue Apron, HelloFresh, or Home Chef	7
Official government websites like the FDA (Food and Drug Administration) or the USDA (United States Department of Agriculture)	5
Other, please specify	2
I do not really think about this	12
Base: All respondents	1,990

FOOD4. [RANDOMIZE, HOLDING "OTHER" AND "I DO NOT DO THIS" AT END IN THAT ORDER.]

If you had a specific question about nutritional content, such as how much of a particular nutrient is in a specific food, where would you look first?

Think about what you would do if you wanted to know how many calories are in a certain food, for example, or how large one serving is, or how much calcium or vitamin C it has.

	Total
	%
Food label or packaging	40
General online search	27
The recipe	6
Friends or family members	6
Health care provider, such as a nutritionist or dietician	3
Go directly to diet websites or apps, such as WW, Nutrisystem, or Noom	3
Go directly to social media, such as Facebook, TikTok, Instagram, or Pinterest	2
Go directly to official government websites like the FDA (Food and Drug Administration) or the USDA (United States Department of Agriculture)	2
Other, please specify:	1
I do not do this	11
Base: All respondents	1,980

DA5. [RANDOMIZE ACROSS TWO SCREENS, ALWAYS SHOWING "OTHER" LAST.]

Where do you typically hear about food safety issues, such as outbreaks of e coli or salmonella, and where do you typically hear what to do about them?

Select all that apply.

	Total
Where I hear about the problem	
	%
News services, such as TV news, a newspaper or magazine, or a website or app	78
Word of mouth, such as from a friend or family member	64
Social media, such as Facebook, TikTok, Instagram, or Pinterest	50
Email alerts regarding food safety outbreaks and recalls, such as those by the USDA, FDA, or CDC	42
A federal regulatory website that announces recalls, such as the FDA's "Recalls, Market Withdrawals, & Safety Alerts" site or the USDA's "Recalls & Public Health Alerts" site	40
A website that provides outbreak and recall information, such as iwaspoisoned.com	32
Health care provider, like a family doctor or nutritionist	28
Other, please specify	11
Base: All respondents	1,990
Where I hear what to do about the problem	
	%
News services, such as TV news, a newspaper or magazine, or a website or app	48
A federal regulatory website that announces recalls, such as the FDA's "Recalls, Market Withdrawals, & Safety Alerts" site or the USDA's "Recalls & Public Health Alerts" site	38
Health care provider, like a family doctor or nutritionist	34
Email alerts regarding food safety outbreaks and recalls, such as those by the USDA, FDA, or CDC	32
Word of mouth, such as from a friend or family member	30
A website that provides outbreak and recall information, such as iwaspoisoned.com	25
Social media, such as Facebook, TikTok, Instagram, or Pinterest	24
Other, please specify	8
Base: All respondents	1,990

TOILETS AND SUSTAINABILITY

TOILET1. [PROMPT RESPONDENT TWICE IF NO RESPONSE INITIALLY SELECTED.]

How many toilets are there in your home?	
	Total
	%
1	27
2	44
3	21
4	6
5	1
More than 5	1
Base: All respondents	1,982

TOILET2. [SHOW IF TOILET1 NOT MISSING OR SKIPPED. DISPLAY "YOUR TOILET" IN STEM IF TOILET1 = 1 AND "ANY OF YOUR TOILETS" IF TOILET1 IS GREATER THAN 1. SHOW "IT" IN STEM IF TOILET1 = 1 AND "THEY" IF TOILET1 IS GREATER THAN 1. RESPONSE OPTION "YES, WITH MORE THAN ONE TOILET" ONLY SHOWS IF TOILET1 IS GREATER THAN 1. RESPONSE OPTION "YES" DISPLAYS AS "YES, WITH ONE TOILET" IF TOILET1 IS GREATER THAN 1.]

In the <u>past year</u> , have you had any problems with your toilet running continuously or for much longer than it should after a flush?	
	Total
	%
Yes	26
Yes, with more than one toilet	5
No	69
Base: All respondents	1,975

TOILET3. [SHOW IF TOILET1 NOT MISSING OR SKIPPED. DISPLAY "THE TOILET" IN STEM IF TOILET1 = 1 AND "ANY OF THE TOILETS" IF TOILET1 IS GREATER THAN 1. FOR "I HAVE NOT HAD TO REPLACE ANY OF THESE" RESPONSE OPTION," DISPLAY "THE TOILET" IF TOILET1 = 1 AND "ANY TOILETS" IF TOILET1 IS GREATER THAN 1. RANDOMIZE, KEEPING "FLAPPER" AND "FLUSH VALVE SEAL" TOGETHER AND HOLDING "THE ENTIRE TOILET," "SOMETHING HAD TO BE REPLACED, BUT I DO NOT REMEMBER WHAT," AND "I HAVE NOT HAD TO REPLACE ANY OF THESE" AT END IN THAT ORDER. "I HAVE NOT HAD TO REPLACE ANY OF THESE" IS EXCLUSIVE.]

Which, if any, of the following have you had to replace on the toilet in your home in the past five years because it broke or stopped working?

Please only reply for things you replaced because they were not working, not for anything you changed as part of a remodel.

Select all that apply.

	Total
	%
Flapper--that is, the hinged plastic thing that allows water to flow through from the tank into the toilet bowl, making it flush	26
Seat or lid--that is, the part of the toilet you sit on or the part covering it	21
Float--that is, the air-filled bulb on a lever connected to the flapper	18
Handle--that is, the lever you push to flush the toilet	15
Gasket--that is, the rubber ring that goes between the tank and the base of the toilet	13
Flush valve seal--that is, the flat ring of plastic that some toilets have instead of a flapper	11
The entire toilet	12
Something had to be replaced, but I do not remember what	7
I have not had to replace any of these on the toilet in my home for this reason in the past five years	33
Base: All respondents	1,982

TOILET4.

Since 1992, US law has required that all new toilets sold in the United States use 1.6 gallons of water or less per flush. These are called "low-flow" toilets.

Had you heard about low-flow toilets before taking this survey?

	Total
	%
Yes	66
No	34
Base: All respondents	1,980

TOILET5. [SHOW IF TOILET4 = "YES." RANDOMIZE ORDER OF "LOW-FLOW" AND "HIGH-FLOW" IN QUESTION STEM AND ROTATE ORDER IN RESPONSE SCALE TO MATCH, ALWAYS HOLDING "NO PREFERENCE" AND "NOT APPLICABLE" AT END.]

Do you prefer low-flow toilets, prefer high-flow toilets, or do you not have a preference?	
	Total
	%
Low-flow	30
High-flow	19
No preference	47
Not applicable: I am not sure I have experienced both types	5
Base: Respondents who have heard of low-flow toilets	1,340

CYBERSECURITY

CYBERINTRO.

This section is about online activities when using technology. For all questions in this section, please answer for what you do on your personal devices, not computers or phones you may use for work.

CYBER1. [RANDOMIZE ITEMS ACROSS TWO SCREENS.]

Below are things people might do to protect their privacy or personal data when using technology. For each item, please select if it is something that you currently do.

When it comes to your passwords, do you . . .

You can pick "Yes" or "No," but if a particular statement does not apply--such as if you do not have a smartphone or do not use the internet--please answer with "not applicable."

	Total
<i>Use a strong password, often defined as at least 8 characters long, including upper and lowercase letters, numbers and symbols, to access your home WiFi network</i>	
	%
Yes	82
No	14
Not applicable	5
Base: All respondents	1,973
<i>Require a password, PIN, or other method, such as touch or face ID, to unlock your smartphone</i>	
	%
Yes	79
No	16
Not applicable	6
Base: All respondents	1,976
<i>Use multi-factor authentication, a feature that requires a password plus another piece of information (such as a code sent in a text message) to log in to any of your online accounts</i>	
	%
Yes	73
No	23
Not applicable	5
Base: All respondents	1,969

CYBER1. [CONTINUED.]

<i>Use a unique password across your different accounts</i>	
	%
Yes	64
No	31
Not applicable	5
Base: All respondents	1,968
<i>Change default passwords on devices, such as routers, modems, "smart" appliances, and so on</i>	
	%
Yes	54
No	37
Not applicable	9
Base: All respondents	1,972
<i>Use a password manager that automatically creates and stores a very strong password for each of your online accounts</i>	
	%
Yes	35
No	60
Not applicable	5
Base: All respondents	1,978

CYBER2. [RANDOMIZE ACROSS TWO SCREENS.]

People might also install software, apps, or browser extensions to protect their privacy or personal data when using technology. For each item, please select if it is something that you currently have installed on the personal device you use the most.

When it comes to privacy protection tools installed on your device, do you . . .

Please respond for everything that is installed on the device you use the most, whether you personally installed it or not.

If you do not know if it is installed or not, please select "Unsure."

If a particular statement does not apply, such as if you do not use the internet, please answer with "not applicable."

	Total
Implement software updates as soon as they are available	
	%
Yes	64
No	23
Unsure	9
Not applicable	4
Base: All respondents	1,978
Have software that prevents malware or viruses, like Norton or McAfee	
	%
Yes	53
No	29
Unsure	13
Not applicable	5
Base: All respondents	1,981
Have a firewall	
	%
Yes	44
No	27
Unsure	24
Not applicable	5
Base: All respondents	1,968
Have a "virtual private network," or VPN, for accessing the internet	
	%
Yes	31
No	49
Unsure	15
Not applicable	5
Base: All respondents	1,980

CYBER2. [CONTINUED.]

Have a browser extension that blocks trackers, like Privacy Badger or uBlock Origin	
	%
Yes	25
No	49
Unsure	21
Not applicable	6
Base: All respondents	1,977
Have identity theft protection services, like Experian, Aura, or LifeLock	
	%
Yes	25
No	58
Unsure	11
Not applicable	5
Base: All respondents	1,977
Have software like BitLocker or FileVault to encrypt files on your device so no one else can use them	
	%
Yes	11
No	68
Unsure	14
Not applicable	7
Base: All respondents	1,975

CYBER3. [RANDOMIZE ACROSS TWO SCREENS.]

Here is a list of actions people might take to protect their privacy or personal data when using technology. For each item, please select if it is something that you currently do.

Do you . . .

You can pick "Yes" or "No," but if a particular statement does not apply--such as if you do not have a smartphone or do not use the internet--please answer with "not applicable."

	Total
Avoid clicking links in texts from people you don't know	
	%
Yes	87
No	8
Not applicable	5
Base: All respondents	1,974

CYBER3. [CONTINUED.]

<i>Avoid clicking links in emails from people you don't know</i>	
	%
Yes	87
No	8
Not applicable	5
Base: All respondents	1,966
<i>Delete or choose to not install apps on your smartphone if you think they collect too much personal information or do not protect it adequately</i>	
	%
Yes	77
No	16
Not applicable	7
Base: All respondents	1,969
<i>Adjust your smartphone settings to only allow an app access to your location while you are using the app</i>	
	%
Yes	76
No	16
Not applicable	8
Base: All respondents	1,961
<i>Set permissions for apps on your smartphone to block access to things like your camera, location or contacts if they aren't needed for the app to function</i>	
	%
Yes	74
No	19
Not applicable	7
Base: All respondents	1,954
<i>Block or routinely delete some or all cookies on your web browser</i>	
	%
Yes	67
No	27
Not applicable	6
Base: All respondents	1,956
<i>Adjust the privacy settings in your web browser</i>	
	%
Yes	59
No	34
Not applicable	7
Base: All respondents	1,963

CYBER3. [CONTINUED.]

<i>Use 'private' or 'incognito' mode on your web browser when you want to keep your browsing or search history from being saved or seen by others</i>	
	%
Yes	53
No	40
Not applicable	7
Base: All respondents	1,962
<i>Review security settings at least once every six months</i>	
	%
Yes	44
No	51
Not applicable	5
Base: All respondents	1,958
<i>Encrypt your hard drive</i>	
	%
Yes	19
No	67
Not applicable	15
Base: All respondents	1,936

CYBER1B. [SHOW IF "USE MULTI-FACTOR AUTHENTICATION" = "YES" IN CYBER1. RANDOMIZE, HOLDING "OTHER" AT END.]

You said that you use multi-factor authentication for at least one of your online accounts. Which, if any, of the following types of multi-factor authentication do you use?

Select all that apply.

	Total
	%
SMS or or text-based: you get a code texted to you that you enter to log in	82
Multi-factor authentication apps, like Google Authenticator or Duo Mobile: you get a notification on the app that someone is trying to log in and tap to confirm it is you	50
Phone call authentication, that is, you get a call and answer or press a particular key to log in	26
Physical security key: you plug in a USB-c or other small device when logging on	6
Other, please specify	2
Base: Respondents who use multi-factor authentication on a personal device	1,434

CYBER4. [RANDOMLY ROTATE RESPONSE SCALE.]

How confident are you that your personal data, such as social security number, health history, and financial information, is private and not distributed without your knowledge?		
	MAY 2023 AES	JUNE 2022 AES
	Total	Total
	%	%
Very confident	10	7
Somewhat confident	46	45
Not too confident	31	34
Not confident at all	13	14
Base: All respondents	1,986	2,097

PADDLE SHIFTERS

PADDLE1. [PROMPT RESPONDENT TWICE IF NO RESPONSE INITIALLY SELECTED.]

Do you currently drive a vehicle at least once a month?	
	Total
	%
Yes	89
No	11
Base: All respondents	1,984

PADDLE2. [SHOW IF PADDLE1 = "YES" OR NO RESPONSE. PROMPT RESPONDENT TWICE IF NO RESPONSE INITIALLY SELECTED.]

Thinking of the vehicle you drive <u>most often</u> , is it an automatic or manual transmission?	
	Total
	%
Automatic	96
Manual (stick shift)	4
Unsure	0
Base: Respondents who drive at least once a month	1,778

PADDLENODE. [SHOW IF PADDLE2 = "AUTOMATIC," "UNSURE," OR NO RESPONSE. FOR RESPONDENTS TAKING THE SURVEY ON LAPTOP OR DESKTOP COMPUTERS (NOT MOBILE DEVICES OR BY PHONE), AFTER THE FIRST SENTENCE IN THE QUESTION STEM, ADD "THEY LOOK LIKE THIS:" AND A PHOTOGRAPH OF A STEERING WHEEL, WITH GREEN ARROWS POINTING AT THE PADDLES.]

Some new vehicles come with paddle shifters: levers on or behind the steering wheel that allows drivers to manually upshift or downshift on automatic transmission vehicles.

PADDLE3. [SHOW IF PADDLE2 = "AUTOMATIC," "UNSURE," OR NO RESPONSE.]

Which of the following statements best describes how you use paddle shifters on the vehicle you drive most often?	
	Total
	%
It has paddle shifters and I use them at least occasionally	9
It has paddle shifters and I never use them on purpose, but I press them by mistake sometimes	4
It has paddle shifters but I never use them	11
It does not have paddle shifters	60
I do not know if it has paddle shifters	16
Base: Respondents who drive an automatic transmission vehicle at least once a month	1,702

PADDLE4. [SHOW IF PADDLE2 = "AUTOMATIC," "UNSURE," OR NO RESPONSE.]

Do you <u>ever</u> use the normal gear selector--that is, something other than paddle shifters--to select gears <u>other</u> than drive, neutral, reverse, and park?	
<i>In most vehicles, the gear selector is a stick that you move forward or backward to select gears. In some newer vehicles, it can be a knob that you turn or buttons that you press to select gears.</i>	
	Total
	%
Yes	45
No	55
Base: Respondents who drive an automatic transmission vehicle at least once a month	1,698

HOME SECURITY

SCREEN_HS.

Many people use various types of technology for home security, monitoring or protection which may include cameras, motion sensors, glass break detectors, and door and window open/close sensors. The system may or may not have someone other than the homeowner monitoring the alerts and videos and responding to alarms.

Which of the following best describes your primary home security or monitoring system?

	Total
	%
Fully integrated system (includes at least one control panel as well as two or more of the following: window and door sensors, glass break sensors, signs and stickers, and cameras)	17
Partially integrated system (includes a single main monitoring device, such as a video doorbell, with professional monitoring)	11
Unmonitored system, may include the use of cameras, video doorbells, or other components with alerts monitored by the home owner	21
Other, please specify:	2
I do not have a home security system	48
Base: All respondents	1,963

HS_COMPONENTS. [SHOW IF SCREEN_HS = "FULLY INTEGRATED SYSTEM," "PARTIALLY INTEGRATED SYSTEM," "UNMONITORED SYSTEM," OR "OTHER." RANDOMIZE, HOLDING "OTHER" AT END.]

Which of the following components are included in your home security system or are used for home security or monitoring in addition to your primary system?

Select *all* that apply.

	Total
	%
Smartphone app	59
Outdoor camera(s)	53
Doorbell camera(s)	47
Carbon monoxide or smoke detector(s)	46
Doorbell alerts or notifications	39
Door or window sensors	34
Indoor camera(s)	33
Control panel(s)	26
Professional monitoring service or call center	23
High decibel alarm	22
Glass break detectors	18
Panic button(s)	17
Flood or leak sensors	10
Other, please specify	2
Base: Respondents with home security systems	1,025

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