



American Experiences Survey:

A Nationally Representative Multi-Mode Survey

March 2021 Omnibus Results – COVID Items

Overview of Methodology

Each month, Consumer Reports fields the American Experiences Survey (AES) to track consumer attitudes and behaviors over time. March results are based on interviews conducted from March 4-15, 2021. This document focuses on the section of the omnibus survey related to COVID-19.

The survey was administered by NORC at the University of Chicago through its AmeriSpeak® Panel to a nationally representative sample. Interviews were conducted in English and in Spanish, and were administered both online and by phone. In total NORC collected 2,144 interviews, 1,987 by web mode and 157 by phone mode. Final data are weighted by age, gender, race/Hispanic ethnicity, housing tenure, telephone status, education, and Census Division to be proportionally representative of the US adult population.

The margin of error for results based on the total sample is +/-2.91 percentage points at the 95% confidence level. Smaller subgroups will have larger error margins, and only those subgroups for which there are at least 100 unweighted cases are included.

TOPLINE RESULTS WITH MONTHLY TRENDS

The COVID questions presented below were shown to respondents in this order unless otherwise noted. Where appropriate, question verbiage, response answer choices, or direction of scales were randomized or rotated and those instances are noted below.

Also shown, where available, are trends over time. Not every item was asked on every recent omnibus survey, and where minor revisions to the wording of an item or response choices were made, they are noted below. *Note these changes may impact comparability of results.*

Note that the March omnibus contained one block of questions on COVID with six subsections (concern, vaccines, reopening society, impacts, job changes, and perspectives at one year) and one block of questions on generators. Respondents saw the COVID concern subsection first, followed by vaccines, reopening society, impacts, and jobs changes in a random order, followed by perspectives at one year. The generators block was always shown last.

Prepared by CR Survey Research Department, March 2021

www.cr.org

Survey Notes for Monthly Trends

March 2021 results are based on interviews conducted from March 4-15 with a nationally representative sample of 2,144 US adults.

February 2021 results are based on interviews conducted from February 4-15 with a nationally representative sample of 2,514 US adults.

January 2021 results are based on interviews conducted from January 7-19 with a nationally representative sample of 2,233 US adults.

December 2020 results are based on interviews conducted from December 10-21 with a nationally representative sample of 2,982 US adults.

November 2020 results are based on interviews conducted from November 5-16 with a nationally representative sample of 2,851 US adults.

October 2020 results are based on interviews conducted from October 8-26 with a nationally representative sample of 2,670 US adults.

September 2020 results are based on interviews conducted from September 11-21 with a nationally representative sample of 2,303 US adults.

August 2020 results are based on interviews conducted from August 7-19 with a nationally representative sample of 2,236 US adults.

July 2020 results are based on interviews conducted from July 9-20 with a nationally representative sample of 2,031 US adults.

June 2020 results are based on interviews conducted from June 4-16 with a nationally representative sample of 1,014 US adults.

May 2020 results are based on interviews conducted from May 8-18 with a nationally representative sample of 2,085 US adults.

April 2020 results are based on interviews conducted from April 2-14 with a nationally representative sample of 2,164 US adults.

March 2020 results are based on interviews conducted from March 5-16 with a nationally representative sample of 1,079 US adults.

COVCONCERNNOW.

How concerned or not concerned are you about COVID-19 continuing to spread in your local area over the NEXT MONTH?										
	MARCH 2021 AES	FEBRUARY 2021 AES	DECEMBER 2020 AES	NOVEMBER 2020 AES	OCTOBER 2020 AES	SEPTEMBER 2020 AES	AUGUST 2020 AES	JULY 2020 AES	JUNE 2020 AES	MAY 2020 AES
	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%	%	%
Very concerned	30	40	51	51	44	42	44	53	41	41
Somewhat concerned	34	36	30	30	32	33	34	29	34	36
Not too concerned	25	17	13	14	17	18	16	12	16	18
Not concerned at all	11	7	6	5	6	7	6	5	8	6
Base: All respondents	2,140	2,514	2,977	2,850	2,668	2,300	2,233	2,031	1,014	2,082

COVCONCERN6MOS.

How concerned or not concerned are you about COVID-19 continuing to spread in your local area over the NEXT 6 MONTHS?									
	MARCH 2021 AES	FEBRUARY 2021 AES	DECEMBER 2020 AES	NOVEMBER 2020 AES	OCTOBER 2020 AES	SEPTEMBER 2020 AES	AUGUST 2020 AES	JULY 2020 AES	
	Total	Total	Total	Total	Total	Total	Total	Total	
	%	%	%	%	%	%	%	%	
Very concerned	26	35	44	49	45	41	44	53	
Somewhat concerned	36	38	34	32	31	35	33	29	
Not too concerned	27	20	15	14	18	17	17	13	
Not concerned at all	12	8	6	6	7	7	6	6	
Base: All respondents	2,123	2,505	2,948	2,809	2,643	2,282	2,214	2,031	

[RANDOMIZE ORDER OF VACCINES SUBSECTION (COVACCINE, COVADULTVAC, COVADULTNOVAC, COVVACCONFSAFE2, COVVACCONFEEFFEC2, COVVACREQEMPLOY, & COVVACREQPARTIC), REOPENING SOCIETY SUBSECTION (COVLIFTACTIVITIES2, COVPOSTCOVLIFE, & COVSTOPMASK), COVID IMPACTS SUBSECTION (COV3, COV4, & COVMEDCARE), AND JOB CHANGES SUBSECTION (COVJOBCHANGE); ITEMS IN EACH BLOCK IN ORDER SHOWN BELOW UNLESS NOTED OTHERWISE.]

COVACCINE.

Vaccines to protect against COVID-19 are currently in the early stages of distribution. Have you gotten a COVID-19 vaccine?			
	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES
	Total	Total	Total
	%	%	%
Yes	30	17	5
No	70	83	95
Base: All respondents	2,133	2,512	2,221

COVADULTVAC. [SHOW IF COVVACCINE IS NOT EQUAL TO "YES".]

When one becomes available to you, what is the likelihood that you will get a COVID-19 vaccine?			
	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES
	Total	Total	Total
	%	%	%
Very likely	40	46	44
Somewhat likely	21	21	24
Not too likely	17	16	15
Not at all likely	21	17	17
Base: Respondents who have not yet gotten a COVID-19 vaccine	1,444	2,079	2,098

COVVACCINE/COVADULTVAC (combined).

When one becomes available to you, what is the likelihood that you will get a COVID-19 vaccine?									
	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES	DECEMBER 2020 AES	NOVEMBER 2020 AES	OCTOBER 2020 AES	SEPTEMBER 2020 AES	JULY 2020 AES	MAY 2020 AES
	Total	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%	%
NET Very likely or already received it	58	55	47						
(I already received it-- from COVVACCINE)	30	17	5						
Very likely	29	38	42	38	32	29	32	42	40
Somewhat likely	15	18	22	28	31	32	28	25	25
Not too likely	12	13	15	17	19	19	20	16	17
Not at all likely	15	14	16	17	18	20	20	16	17
Base: All respondents	2,137	2,506	2,217	2,973	2,833	2,661	2,287	2,031	2,080

Note: Percentages for 2021 include data from two questions-- whether or not the individual has been vaccinated yet, and among those who have not yet been vaccinated, the likelihood they are to receive it. Data from these two questions has been combined analytically so percentages are out of all Americans and can be compared to prior months. Prior to January 2021, a single question was shown to all and read "Vaccines to protect against COVID-19 are being developed. When one becomes available, what is the likelihood that you will get a COVID-19 vaccine?" May AES worded as "Potential" vaccines to protect against COVID-19; prior to December AES, worded as "If one becomes available." In May and July, columns sum to 99% due to "Unsure" responses not shown.

COVADULTNOVAC. [SHOW IF COVADULTVAC = 'NOT TOO LIKELY' OR 'NOT AT ALL LIKELY'. RANDOMIZE ITEMS, WITH 'OTHER' SHOWN LAST.]

What is the main reason that you wouldn't get a COVID-19 vaccine for yourself?								
	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES	DECEMBER 2020 AES	NOVEMBER 2020 AES	SEPTEMBER 2020 AES	JULY 2020 AES	MAY 2020 AES
	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%
I worry that a COVID-19 vaccine in particular is unsafe	42	42	46	48	51	46	44	45
In general, I don't believe vaccines are safe	15	17	13	15	15	17	16	15
I am not worried about being infected with COVID-19	13	9	9	8	6	6	7	8
I believe the health threat of the COVID-19 virus has been exaggerated	12	12	11	11	9	13	14	14
I've already had the COVID-19 virus so I wouldn't need the vaccine	4	4	4	4	2	2	2	1
I'm afraid it would cost too much	2	0	2	2	2	2	3	4
Other, please specify	11	15	14	13	14	14	13	13
Base: Respondents who are not too or not at all likely to get a COVID-19 vaccine	498	633	630	933	934	856	643	656

Note: Prior to January 2021, the item "I worry that a COVID-19 vaccine in particular is unsafe" was worded as "will be unsafe."

INFO1. [INTRO TEXT SHOWN TO RESPONDENTS; THEN ROTATE ORDER OF COVVACCONSAFE2 AND COVVACCONEFFEC2.]

Before vaccines are approved for use by the public, they undergo a series of clinical trials to test for effectiveness and safety.

COVVACCONFSAFE2. [ROTATE ORDER OF COVVACCONSAFE2 AND COVVACCONEFFEC2.]

As mentioned, vaccines to protect from COVID-19 infection are in the early stages of distribution. How confident are you in the safety of these vaccines?

	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES	DECEMBER 2020 AES	OCTOBER 2020 AES
	Total	Total	Total	Total	Total
	%	%	%	%	%
Very confident	33	28	25	20	9
Somewhat confident	38	43	43	43	36
Not too confident	18	18	21	22	30
Not confident at all	11	11	11	15	24
Base: All respondents	2,133	2,506	2,212	2,970	2,652

Note: Prior to January 2021, question read as "If a COVID-19 vaccine were to become available today, how confident would you be..."

COVVACCONFEEFEC2. [ROTATE ORDER OF COVVACCONSAFE2 AND COVVACCONEFFEC2.]

As mentioned, vaccines to protect from COVID-19 infection are in the early stages of distribution. How confident are you in the effectiveness of these vaccines?

	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES	DECEMBER 2020 AES	OCTOBER 2020 AES
	Total	Total	Total	Total	Total
	%	%	%	%	%
Very confident	33	27	25	21	9
Somewhat confident	41	47	46	46	39
Not too confident	16	16	19	21	32
Not confident at all	10	9	10	11	19
Base: All respondents	2,130	2,507	2,212	2,975	2,655

Note: Prior to January 2021, question read as "If a COVID-19 vaccine were to become available today, how confident would you be..."

COVVACREQEMPLOY. [ROTATE ORDER OF COVVACREQEMPLOY AND COVVACREQPARTIC. RANDOMIZE ITEMS ACROSS TWO SCREENS WITH 'GROCERY/FOOD STORE STAFF' AND 'SALES CLERKS/CASHIERS' KEPT TOGETHER.]

Please tell us if you agree or disagree with the following statements, thinking about employees in each type of job:

Once a COVID-19 vaccine is available, employees should be required to get vaccinated to work in this type of job.

	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES	DECEMBER 2020 AES
	Total	Total	Total	Total
	%	%	%	%
Supermarket, grocery, or other food store staff				
Strongly agree	29	29	28	28
Agree	23	23	25	24
Neither agree nor disagree	20	22	19	20
Disagree	11	12	13	13
Strongly disagree	17	14	15	16
Base: All respondents	2,127	2,506	2,211	2,975
Sales clerks or cashiers (such as at clothing or electronics stores)				
Strongly agree	25	25	23	24
Agree	24	23	26	23
Neither agree nor disagree	22	25	23	24
Disagree	12	13	14	14
Strongly disagree	17	14	15	16
Base: All respondents	2,129	2,508	2,214	2,974
Healthcare workers				
Strongly agree	47	45	44	46
Agree	18	18	19	18
Neither agree nor disagree	14	15	15	15
Disagree	6	9	9	8
Strongly disagree	15	13	14	14
Base: All respondents	2,133	2,507	2,216	2,973
Teachers or other school staff				
Strongly agree	38	37	35	36
Agree	22	21	23	20
Neither agree nor disagree	15	18	17	17
Disagree	8	9	10	11
Strongly disagree	17	14	15	15
Base: All respondents	2,129	2,504	2,213	2,971
Food or beverage service workers (such as waiters, kitchen staff, or bartenders)				
Strongly agree	33	33	31	32
Agree	23	21	23	21
Neither agree nor disagree	18	20	19	20
Disagree	10	11	12	12
Strongly disagree	17	14	15	16
Base: All respondents	2,131	2,506	2,217	2,970

(continued)				
	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES	DECEMBER 2020 AES
<i>Transit workers (such as bus or taxi drivers)</i>				
Strongly agree	31	31	29	28
Agree	23	23	24	24
Neither agree nor disagree	19	21	20	21
Disagree	10	11	13	12
Strongly disagree	17	15	15	16
Base: All respondents	2,130	2,506	2,215	2,968
<i>Hairdressers, nail technicians, or other personal care workers</i>				
Strongly agree	29	28	26	27
Agree	24	23	26	23
Neither agree nor disagree	20	22	21	21
Disagree	10	11	12	13
Strongly disagree	17	15	15	16
Base: All respondents	2,131	2,504	2,212	2,971
<i>Mail carriers or package delivery drivers</i>				
Strongly agree	21	22	19	20
Agree	23	22	25	22
Neither agree nor disagree	26	27	26	26
Disagree	13	13	14	15
Strongly disagree	17	15	15	17
Base: All respondents	2,129	2,505	2,212	2,971
<i>Individuals who work in an office building with shared spaces (such as cubicles, bathrooms, or cafeterias)</i>				
Strongly agree	23	24	23	23
Agree	25	23	27	24
Neither agree nor disagree	24	25	22	24
Disagree	12	12	13	13
Strongly disagree	17	15	15	16
Base: All respondents	2,130	2,505	2,210	2,972

(continued)				
	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES	DECEMBER 2020 AES
	Total	Total	Total	Total
	%	%	%	%
Those who said "agree" or "strongly agree" for ANY of the job types we asked about	66	67	65	66
Base: All respondents	2,144	2,514	2,223	2,982

COVVACREQPARTIC. [ROTATE ORDER OF COVVACREQEMPLOY AND COVVACREQPARTIC. RANDOMIZE ITEMS WITH 'TRAVELING BY PLANE' AND 'TRAVELING ON PUBLIC TRANSPORTATION' KEPT TOGETHER.]

Please tell us if you agree or disagree with the following statements, thinking about each type of activity:

Once a COVID-19 vaccine is available, people should be required to show proof they have been vaccinated before they can participate in this activity.

	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES	DECEMBER 2020 AES
	Total	Total	Total	Total
	%	%	%	%
Traveling by plane				
Strongly agree	30	31	30	31
Agree	22	23	22	20
Neither agree nor disagree	18	18	18	18
Disagree	11	12	13	13
Strongly disagree	19	16	17	17
Base: All respondents	2,125	2,502	2,212	2,972
Traveling on public transportation (such as bus, rail, subway)				
Strongly agree	20	22	22	24
Agree	20	20	21	20
Neither agree nor disagree	23	24	23	22
Disagree	16	17	17	16
Strongly disagree	20	17	18	18
Base: All respondents	2,128	2,507	2,210	2,973
Attending school or college				
Strongly agree	24	25	26	28
Agree	26	25	26	22
Neither agree nor disagree	18	20	18	19
Disagree	14	13	13	13
Strongly disagree	19	17	17	18
Base: All respondents	2,132	2,503	2,212	2,974
Attending large arena events (such as sporting events and concerts)				
Strongly agree	25	25	26	27
Agree	22	23	22	20
Neither agree nor disagree	21	22	20	21
Disagree	14	14	14	14
Strongly disagree	19	17	17	19
Base: All respondents	2,129	2,505	2,213	2,977
Attending an amusement park				
Strongly agree	21	21	21	22
Agree	21	23	22	21
Neither agree nor disagree	24	24	22	23
Disagree	15	16	16	16
Strongly disagree	19	17	18	19
Base: All respondents	2,125	2,498	2,209	2,971
Going in person to a doctor's office, hospital, or other medical facility				
Strongly agree	15	19	17	20
Agree	18	18	20	20
Neither agree nor disagree	26	26	25	23
Disagree	19	18	18	18
Strongly disagree	22	19	20	20
Base: All respondents	2,125	2,505	2,214	2,974

(continued)

	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES	DECEMBER 2020 AES
	Total	Total	Total	Total
	%	%	%	%
Those who said "agree" or "strongly agree" for ANY of the activities we asked about	60	59	59	58
Base: All respondents	2,144	2,514	2,223	2,982

COVLIFTACTIVITIES2. [RANDOMIZE ITEMS ACROSS TWO SCREENS.]

Some states and local areas have begun to lift (or already lifted) restrictions that were put in place to minimize the spread of COVID-19.	
If the following activities were available and unrestricted in your state or local area today, when is the earliest from now you would feel comfortable engaging in each of them?	
	Total
	%
Travel on local public transportation (e.g., bus, rail, subway)	
Immediately (or I am already doing this)	20
Less than a month	5
1 month to less than 3 months	8
3 months to less than 6 months	9
6 months or more	15
Never	8
As soon as I get the COVID-19 vaccine	8
Not applicable – I never did this anyway	27
Base: All respondents	2,132
NET excluding those who responded N/A	
Ever	89
Never	11
Base: Respondents who have done this activity in the past	1,560
Attend large arena events (e.g., sports events, concerts, etc.)	
Immediately (or I am already doing this)	18
Less than a month	5
1 month to less than 3 months	8
3 months to less than 6 months	10
6 months or more	27
Never	6
As soon as I get the COVID-19 vaccine	10
Not applicable – I never did this anyway	15
Base: All respondents	2,126
NET excluding those who responded N/A	
Ever	93
Never	7
Base: Respondents who have done this activity in the past	1,831
Go to a movie theatre	
Immediately (or I am already doing this)	20
Less than a month	7
1 month to less than 3 months	9
3 months to less than 6 months	12
6 months or more	23
Never	7
As soon as I get the COVID-19 vaccine	9
Not applicable – I never did this anyway	13
Base: All respondents	2,133
NET excluding those who responded N/A	
Ever	92
Never	8
Base: Respondents who have done this activity in the past	1,881
Eat at an indoor restaurant	
Immediately (or I am already doing this)	45
Less than a month	7
1 month to less than 3 months	9
3 months to less than 6 months	12
6 months or more	14
Never	3
As soon as I get the COVID-19 vaccine	8
Not applicable – I never did this anyway	2
Base: All respondents	2,129
NET excluding those who responded N/A	
Ever	97
Never	3
Base: Respondents who have done this activity in the past	2,089

(continued)	
Attend a religious service at a church, temple, mosque, synagogue or other house of worship	
Immediately (or I am already doing this)	26
Less than a month	6
1 month to less than 3 months	8
3 months to less than 6 months	8
6 months or more	13
Never	6
As soon as I get the COVID-19 vaccine	7
Not applicable – I never did this anyway	26
Base: All respondents	2,129
NET excluding those who responded N/A	
Ever	92
Never	8
Base: Respondents who have done this activity in the past	1,598
Go to a public space where social distancing may not be possible (e.g., parks, beaches, department stores, etc.)	
Immediately (or I am already doing this)	39
Less than a month	6
1 month to less than 3 months	10
3 months to less than 6 months	14
6 months or more	17
Never	4
As soon as I get the COVID-19 vaccine	8
Not applicable – I never did this anyway	2
Base: All respondents	2,132
NET excluding those who responded N/A	
Ever	96
Never	4
Base: Respondents who have done this activity in the past	2,087
Go to a hair or nail salon, or a barber shop	
Immediately (or I am already doing this)	46
Less than a month	7
1 month to less than 3 months	9
3 months to less than 6 months	8
6 months or more	10
Never	3
As soon as I get the COVID-19 vaccine	7
Not applicable – I never did this anyway	9
Base: All respondents	2,136
NET excluding those who responded N/A	
Ever	96
Never	4
Base: Respondents who have done this activity in the past	1,951
Attend in-person meetings or conferences	
Immediately (or I am already doing this)	30
Less than a month	7
1 month to less than 3 months	9
3 months to less than 6 months	12
6 months or more	16
Never	4
As soon as I get the COVID-19 vaccine	10
Not applicable – I never did this anyway	12
Base: All respondents	2,128
NET excluding those who responded N/A	
Ever	96
Never	4
Base: Respondents who have done this activity in the past	1,881
Go to the gym, fitness classes, etc.	
Immediately (or I am already doing this)	24
Less than a month	5
1 month to less than 3 months	7
3 months to less than 6 months	8
6 months or more	17
Never	8
As soon as I get the COVID-19 vaccine	8
Not applicable – I never did this anyway	24
Base: All respondents	2,127
NET excluding those who responded N/A	
Ever	90
Never	10
Base: Respondents who have done this activity in the past	1,627

(continued)	
	Total
	%
Those who said "never" for ANY of the activities we asked about	19
Base: All respondents	2,144

COVPOSTCOVLIFE. [RESPONSE OPTIONS SHOWED IN THIS ORDER: 'NO REAL CHANGES'; 'TRY TO KEEP SOME CHANGES'; 'KEEP MOST OR ALL OF THE CHANGES.']

As social and business restrictions lift in your area, do you expect to...			
	MARCH 2021 AES	JUNE 2020 AES	MAY 2020 AES
	Total	Total	Total
	%	%	%
Go back to living mostly the way you did before, but try to keep some of the changes you made during the outbreak	55	54	58
Go back to living the way you were before, with no real changes	24	18	16
Live very differently by keeping most or all of the changes you made during the outbreak	20	28	26
Base: All respondents	2,128	1,004	2,062

Note: In May/June, stem was "As social and business restrictions begin to lift in your area..."

COVSTOPMASK. [SELECT ALL THAT APPLY. RANDOMIZE ITEMS. 'OTHER,' 'NOTHING,' AND 'NONE OF THE ABOVE' ALWAYS SHOWN LAST IN THAT ORDER. 'NOTHING' AND 'NONE OF THE ABOVE' WERE EXCLUSIVE.]

Which, if any, of the following would have to happen for you to be comfortable no longer wearing a mask or face covering in public to protect against COVID-19?	
Respondents selected ALL that apply.	Total
	%
Experts say it is safe to stop wearing them	41
Decreased cases of COVID-19 in my local area over a sustained period of time	36
Once I receive the COVID-19 vaccine	29
The mask mandate in my local area is lifted	25
Other, please specify	3
Nothing; I don't feel it's necessary to wear a mask now	14
None of the above; I will continue to wear a mask for some time into the future	18
Base: All respondents	2,144

COV3. [RESPONSE OPTIONS SHOWED IN THIS ORDER: 'SAVING MORE'; 'ABOUT THE SAME'; 'LOSING MORE.']}

While many people are suffering from financial consequences of the coronavirus (COVID-19) outbreak, others are saving money because they're going out less, using fewer services, have fewer activities to pay for, etc.

Would you say you are saving more money than you are losing, losing more than you are saving, or about the same?

For this question, please do not include retirement accounts, stocks, or other long-term savings.

	MARCH 2021 AES	OCTOBER 2020 AES	JUNE 2020 AES	APRIL 2020 AES
	Total	Total	Total	Total
	%	%	%	%
About the same	56	55	47	47
Saving more	27	25	37	27
Losing more	17	20	16	26
Base: All respondents	2,133	2,667	1,010	2,157

COV4. [SELECT ALL THAT APPLY. RANDOMIZE ITEMS, WITH 'OTHER' AND 'NONE OF THE ABOVE' SHOWN LAST IN THAT ORDER. 'NONE OF THE ABOVE' WAS EXCLUSIVE.]

In which, if any, of the following ways have you been affected by the outbreak of COVID-19?

Respondents selected ALL that apply.	MARCH 2021 AES	DECEMBER 2020 AES	NOVEMBER 2020 AES	OCTOBER 2020 AES	SEPTEMBER 2020 AES	JULY 2020 AES	MAY 2020 AES	APRIL 2020 AES
	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%
I've experienced depression or anxiety	37	40	44	41	39	38	38	38
I've lost wages, salary, or self-employment earnings	25	29	29	28	28	28	27	29
I've had to cut expenses to pay my mortgage, rent, or for other essentials	15	21	21	18	21	20	20	18
I've fallen behind on my mortgage or rent	8	9	7	9	8	8	6	8
I've had trouble accessing my prescription medications or medical supplies	6	6	8	8	7	7	8	7
Other	5	7	7	7	8	8	9	5
None of the above	42	36	34	35	34	37	38	37*
Base: All respondents	2,144	2,982	2,851	2,670	2,303	2,031	2,085	2,164

*Note: We discontinued the item "an important event was disrupted" in the May 2020 AES. April 2020 was recalculated with that choice excluded and 376 people were recoded to "none of the above" for reporting purposes. April 2020 wording included "in recent weeks" at the end of the question.

COVMEDCARE. [SELECT ALL THAT APPLY. 'COVID' ITEMS, 'MINOR MEDICAL' ITEMS, AND 'MAJOR MEDICAL' ITEMS SHOWN AS GROUPS WITH HEADERS. GROUPS SHOWN IN A RANDOM ORDER, WITH ITEMS WITHIN EACH GROUP IN ORDER SHOWN. 'OTHER' AND 'HAVE NOT EXPERIENCED ANY' SHOWN LAST. 'HAVE NOT EXPERIENCED ANY' WAS EXCLUSIVE.]

Which, if any, of the following statements BEST reflect your experiences with medical problems you may have had since the outbreak of coronavirus (COVID-19) in the U.S.?

By medical problems, we mean any concerns, symptoms, or pain for which you might see a doctor, dentist, eye doctor, mental health professional, or other similar practitioner, not including routine check-ups or annual physicals.

Respondents selected ALL that apply.	MARCH 2021 AES	APRIL 2020 AES
	%	%
COVID-19 (NET)	32	8
I've had symptoms that I thought could be COVID-19 but I did not seek out testing or medical care	8	5
I've had symptoms that I thought could be COVID-19 but I was <u>unable</u> to get tested despite asking to be tested	3	2
I've had a diagnostic COVID-19 test	23	1*
I was treated for symptoms related to COVID-19	4	
Minor medical issues (NET)	34	20
I've had a minor medical issue(s) (unrelated to COVID-19) but I did not seek out medical care	14	10
I've had a minor medical issue(s) (unrelated to COVID-19), but I was <u>unable</u> to access care despite trying	3	4
I've been diagnosed and/or treated for a minor medical issue (unrelated to COVID-19)	19	7
Major medical issues (NET)	15	5
I've had a major medical issue(s) (unrelated to COVID-19) but I did not seek out medical care	3	1
I've had a major medical issue(s) (unrelated to COVID-19), but I was <u>unable</u> to access care despite trying	3	2
I've been diagnosed and/or treated for a major medical issue (unrelated to COVID-19)	11	3
Other	2	2
I have not experienced any medical problems during the coronavirus outbreak	49	72
Base: All respondents	2,144	2,164

*Note: In April 2020 AES, the third and final item in the COVID group was worded "I was tested and/or treated for symptoms related to COVID-19."

(continued)

Respondents selected ALL that apply.	MARCH 2021 AES	APRIL 2020 AES
	%	%
NET across COVID-19, Minor, and Major medical issues*		
I've had a medical issue but I did not seek out medical care	39	55
I've had a medical issue, but I was <u>unable</u> to access care despite trying	12	24
I've been diagnosed and/or treated for a medical issue	76	39
Base: Respondents who experienced any medical problems during the coronavirus outbreak	1,075	610

*Note: See above in document for exact question wording for COVID-19, minor, and major medical issues. COVID-19 items include "symptoms" and "testing".

Percentages are out of those individuals who told us they had experienced any medical problem during the pandemic (COVID-19-related, including diagnostic testing and/or symptoms; minor medical issues; or major medical issues). Percentages sum to greater than 100%, because some Americans experienced more than one medical issue, and took different actions regarding care for each medical problem.

COVJOBCHANGE. [SELECT ALL THAT APPLY. RANDOMIZE ITEMS. BOTH 'STOPPED WORKING' ITEMS KEPT TOGETHER; BOTH 'STARTED WORKING FROM HOME' ITEMS KEPT TOGETHER. 'HAVE NOT BEEN ANY CHANGES' AND 'NOT APPLICABLE' ALWAYS SHOWN LAST IN THAT ORDER. 'HAVE NOT BEEN ANY CHANGES' AND 'NOT APPLICABLE' WERE EXCLUSIVE.]

In which, if any, of the following ways has your employment/job situation changed since the outbreak of COVID-19?	
Respondents selected ALL that apply.	
	Total
	%
I started a new job	10
I stopped working a job by my own choice	5
I stopped working a job, not by my own choice	13
I started working from home/remotely at least some of the time, and continue to do so	17
I started working from home/remotely at least some of the time, but have resumed working in-person since then	7
There have not been any changes to my job	25
Not applicable (unemployed, retired, student, etc. since before the outbreak)	32
Base: All respondents	2,144

INFO2. [INTRO TEXT SHOWN TO RESPONDENTS.]

As of this month, it has been a full year since the outbreak of coronavirus (COVID-19) in the U.S. With that in mind, we'd like to ask a few questions about how you are doing.

COVDESCRIBEME. [RANDOMIZE ITEMS ACROSS TWO SCREENS. 'WORSE OFF FINANCIALLY' AND 'BETTER OFF FINANCIALLY' KEPT TOGETHER.]

Below are a series of statements on how someone might be feeling about the pandemic right now. For each one, to what extent does it describe you?

	Total
	%
<i>I feel emotionally exhausted, drained, or burned out due to changes in my daily life during the pandemic</i>	
Completely describes me	12
Mostly describes me	15
Somewhat describes me	26
Barely describes me	20
Doesn't describe me at all	26
Base: All respondents	2,125
<i>I think it's about time in the pandemic that it is okay to relax my precautions</i>	
Completely describes me	10
Mostly describes me	11
Somewhat describes me	25
Barely describes me	22
Doesn't describe me at all	33
Base: All respondents	2,123
<i>I have settled into a new normal and adjusted well to pandemic life</i>	
Completely describes me	12
Mostly describes me	29
Somewhat describes me	34
Barely describes me	13
Doesn't describe me at all	11
Base: All respondents	2,127
<i>I have learned valuable life lessons or positive takeaways through my experiences during the pandemic</i>	
Completely describes me	16
Mostly describes me	25
Somewhat describes me	34
Barely describes me	11
Doesn't describe me at all	14
Base: All respondents	2,129
<i>I think the pandemic has been blown out of proportion</i>	
Completely describes me	13
Mostly describes me	9
Somewhat describes me	17
Barely describes me	16
Doesn't describe me at all	45
Base: All respondents	2,126
<i>I miss the way my life was before the pandemic</i>	
Completely describes me	36
Mostly describes me	25
Somewhat describes me	24
Barely describes me	7
Doesn't describe me at all	8
Base: All respondents	2,128
<i>I am worse off financially than I was before the pandemic</i>	
Completely describes me	9
Mostly describes me	9
Somewhat describes me	17
Barely describes me	17
Doesn't describe me at all	48
Base: All respondents	2,128
<i>I am better off financially than I was before the pandemic</i>	
Completely describes me	7
Mostly describes me	11
Somewhat describes me	23
Barely describes me	18
Doesn't describe me at all	42
Base: All respondents	2,119

COVWORST. [RANDOMIZE ITEMS. 'NONE OF THE ABOVE' SHOWN LAST.]

<p>Which of the following BEST describes the aspect of the COVID-19 pandemic that has been the most difficult for you, personally?</p> <p><i>We understand that you may have been affected in multiple of these ways, in addition to other ways. For the purposes of this question, please choose just ONE from this list that has been the biggest challenge.</i></p>	
	Total
	%
Lack of opportunities for social interaction	30
Pandemic-related rules and regulations causing day-to-day inconveniences	17
Experiences during the pandemic negatively impacting my mental health and well-being	14
Financial hardships, such as loss of income or savings, due to the pandemic	11
Losing loved ones or comforting friends who have lost loved ones	11
None of the above have been difficult for me during the pandemic	16
Base: All respondents	2,131

COVSOCIETYCHANGE. [RANDOMIZE ITEMS ACROSS TWO SCREENS.]

Throughout the COVID-19 pandemic, there have been many changes in our lives to accommodate our changed society and the threats caused by the pandemic. Some of these may be seen as positive changes that we hope will continue even after the pandemic, while others may be seen as negative, that we hope will end soon.

For each of the following, do you view this change positively or negatively?

	Total
	%
Changes in the workplace (e.g., working from home, non-traditional hours, access to sick-time, support for childcare needs)	
Positively, and would like it to continue after the pandemic	42
Negatively, and would like it to end soon	14
No opinion	17
Not applicable, because I haven't experienced this change	27
Base: All respondents	2,128
Schools shifting to online instruction or remote learning	
Positively, and would like it to continue after the pandemic	16
Negatively, and would like it to end soon	46
No opinion	16
Not applicable, because I haven't experienced this change	22
Base: All respondents	2,127
Activities and resources offered virtually (e.g., telehealth, gym classes, online social functions)	
Positively, and would like it to continue after the pandemic	34
Negatively, and would like it to end soon	26
No opinion	24
Not applicable, because I haven't experienced this change	16
Base: All respondents	2,122
More time spent at home	
Positively, and would like it to continue after the pandemic	44
Negatively, and would like it to end soon	22
No opinion	24
Not applicable, because I haven't experienced this change	10
Base: All respondents	2,122
Focus on cleanliness and hygiene (e.g., hand-washing, staying home when you are sick)	
Positively, and would like it to continue after the pandemic	79
Negatively, and would like it to end soon	3
No opinion	12
Not applicable, because I haven't experienced this change	6
Base: All respondents	2,131
More widespread contactless shopping options (e.g., curbside pick-up, delivery, online shopping)	
Positively, and would like it to continue after the pandemic	55
Negatively, and would like it to end soon	12
No opinion	24
Not applicable, because I haven't experienced this change	9
Base: All respondents	2,126

COVHOWLONG.

Think back to when you first began feeling the effects of the pandemic in your day-to-day life, about one year ago. At that time, did you expect the COVID-19 outbreak would last this long?

	Total
	%
I did not expect it to last this long	62
I thought it might last this long	22
I expected it would last this long	16
Base: All respondents	2,131

CONTACT:

Kristen Purcell
Chief Research Officer
Kristen.Purcell@consumer.org

 @kristenpurcell