

American Experiences Survey:

A Nationally Representative Multi-Mode Survey

December 2021 Omnibus Results

Overview of Methodology

Each month, Consumer Reports fields the American Experiences Survey (AES) to track consumer attitudes and behaviors over time. December results are based on interviews conducted from December 13-22, 2021. This document includes all sections of the omnibus survey for this month: travel, food safety, COVID-19, changes due to COVID-19, and COVID-19 and finances.

The survey was administered by NORC at the University of Chicago through its AmeriSpeak® Panel to a nationally representative sample. Interviews were conducted in English and in Spanish, and were administered both online and by phone. In total NORC collected 2,073 interviews, 1,976 by web mode and 97 by phone mode, 2,000 in English and 73 in Spanish. Final data are weighted by age, gender, race/Hispanic ethnicity, housing tenure, telephone status, education, and Census Division to be proportionally representative of the US adult population.

The margin of error for results based on the total sample is \pm -3.04 percentage points at the 95% confidence level. Smaller subgroups will have larger error margins, and only those subgroups for which there are at least 100 unweighted cases are included.

TOPLINE RESULTS WITH MONTHLY TRENDS

The questions presented below were shown to respondents in this order unless otherwise noted. Where appropriate, question verbiage, response answer choices, or direction of scales were randomized or rotated and those instances are noted below.

Also shown, where available, are trends over time. Not every item was asked on every recent omnibus survey, and where minor revisions to the wording of an item or response choices were made, they are noted below. Note these changes may impact comparability of results.

Note that the December omnibus contained five blocks of questions. Respondents saw these sections in the order presented here.

Prepared by CR Survey Research Department, January 2022

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Survey Notes for Monthly Trends

December 2021 results are based on interviews conducted from December 13-22 with a national representative sample of 2,073 US adults.

November 2021 results are based on interviews conducted from November 5-15 with a nationally representative sample of 2,057 US adults.

October 2021 results are based on interviews conducted from October 12-21 with a nationally representative sample of 2,036 US adults.

September 2021 results are based on interviews conducted from September 13-22 with a nationally representative sample of 2,341 US adults.

August 2021 results are based on interviews conducted from August 6-17 with a nationally representative sample of 2,165 US adults.

July 2021 results are based on interviews conducted from July 12-21 with a nationally representative sample of 2,184 US adults.

June 2021 results are based on interviews conducted from June 11-22 with a nationally representative sample of 2,280 US adults.

May 2021 results are based on interviews conducted from May 7-17 with a nationally representative sample of 2,079 US adults.

April 2021 results are based on interviews conducted from April 9-19 with a nationally representative sample of 2,288 US adults.

March 2021 results are based on interviews conducted from March 4-15 with a nationally representative sample of 2,144 US adults.

February 2021 results are based on interviews conducted from February 4-15 with a nationally representative sample of 2,514 US adults.

January 2021 results are based on interviews conducted from January 7-19 with a nationally representative sample of 2,233 US adults.

December 2020 results are based on interviews conducted from December 10-21 with a nationally representative sample of 2,982 US adults.

November 2020 results are based on interviews conducted from November 5-16 with a nationally representative sample of 2,851 US adults.

October 2020 results are based on interviews conducted from October 8-26 with a nationally representative sample of 2,670 US adults.

September 2020 results are based on interviews conducted from September 11-21 with a nationally representative sample of 2,303 US adults.

August 2020 results are based on interviews conducted from August 7-19 with a nationally representative sample of 2,236 US adults.

July 2020 results are based on interviews conducted from July 9-20 with a nationally representative sample of 2,031 US adults.

June 2020 results are based on interviews conducted from June 4-16 with a nationally representative sample of 1,014 US adults.

Survey Notes for Monthly Trends, cont'd.

May 2020 results are based on interviews conducted from May 8-18 with a nationally representative sample of 2,085 US adults.

TRAVEL

TRAVEL1. [RANDOMIZE ORDER OF 'YES' OPTIONS; 'NO' IS EXCLUSIVE AND HELD AT END.]

Have you purchased any travel, such as a hotel stay, rental car, flight, or vacation package, through a big box store or a travel booking website in the <u>past three years?</u>

Select all that apply.

	Total
	%
Yes, through a travel booking website like Expedia or Travelocity	42
Yes, through a big box store like Costco or Sam's Club	9
No	53
Base: All respondents	2,073

[RESPONDENTS WHO SAID 'NO' MOVED TO THE NEXT SECTION. SUBSECTION "BIG BOX STORE" SHOWED TO PARTICIPANTS WHO SELECTED "YES, THROUGH A BIG BOX STORE LIKE COSTCO OR SAM'S CLUB"; SUBSECTION "TRAVEL BOOKING WEBSITE" SHOWED TO PARTICIPANTS WHO SELECTED "YES, THROUGH A TRAVEL BOOKING WEBSITE LIKE EXPEDIA OR TRAVELOCITY." PARTICIPANTS WHO SELECTED BOTH SAW BOTH SUBSECTIONS IN A RANDOM ORDER.]

BIG BOX STORE

TRAVEL2. [RANDOMIZE ITEMS, KEEPING ORDER THE SAME AS SHOWN IN TRAVEL5 IF RESPONDENT QUALIFIES FOR BOTH SECTIONS. HOLD 'OTHER' AT END.]

You said that you have purchased travel through a big box store in the past three years. Which, if any, of the following did you purchase?

Select <u>all</u> that apply.

	Total
	%
Rental car	48
Hotel stay	44
Airline tickets	31
Vacation package	22
Resort or theme park tickets	19
Other, please specify	5
Base: Respondents who purchased travel through a big box store in the past three years	200

TRAVEL3. [RANDOMIZE ITEMS, KEEPING ORDER THE SAME AS SHOWN IN TRAVEL6 IF RESPONDENT QUALIFIES FOR BOTH SECTIONS. ROTATE DIRECTION OF RESPONSE SCALE, ALWAYS SHOWING 'NOT APPLICABLE' AT END.]

Please rate the big box store from which you purchased travel most recently on each of the following.

Remember, we are asking about <u>booking</u> travel, such as airline tickets, hotel stays, etc.-- <u>not</u> about travel-related products like suitcases or small-sized toiletries.

	Total
	%
Selection	
Excellent	23
Very good	35
Good	30
Fair	7
Poor	4
Not applicable	1
Base: Respondents who purchased travel through a big box store in the past three years	197
Value of price paid	Total
Excellent	35
Very good	24
Good	27
Fair	11
Poor	3
Not applicable	0
Base: Respondents who purchased travel through a big box store in the past three years	200
Customer service	
Excellent	31
Very good	29
Good	22
Fair	7
Poor	4
Not applicable	6
Base: Respondents who purchased travel through a big box store in the past three years	200

TRAVEL4. [ROTATE DIRECTION OF RESPONSE SCALE.]

Would you use a big box store again to purchase travel?	
	Total
Yes, definitely	35
Yes, likely No, not likely	50 11
No, definitely not Base: Respondents who purchased travel through a big box store in the past three years	3 200

TRAVEL BOOKING WEBSITE

TRAVEL5. [RANDOMIZE ITEMS, KEEPING ORDER THE SAME AS SHOWN IN TRAVEL2 IF RESPONDENT QUALIFIES FOR BOTH SECTIONS. HOLD 'OTHER' AT END.]

You said that you have purchased travel through a travel booking website in the past three years. Which, if any, of the following did you purchase?

Select <u>all</u> that apply.

	Total
	%
Hotel stay	74
Airline tickets	46
Rental car	34
Vacation package	13
Resort or theme park tickets	11
Other, please specify:	2
Base: Respondents who purchased travel through a travel booking website in the past three years	883

TRAVEL6. [RANDOMIZE ITEMS, KEEPING ORDER THE SAME AS SHOWN IN TRAVEL3 IF RESPONDENT QUALIFIES FOR BOTH SECTIONS. ROTATE DIRECTION OF RESPONSE SCALE, ALWAYS SHOWING 'NOT APPLICABLE' AT END.]

Please rate the travel booking website from which you purchased travel most recently on each of the following. Total Selection Excellent 19 Very good 36 Good 35 Fair 8 Poor 1 Not applicable 1 Base: Respondents who purchased travel through a travel booking website in the past three years 875 Value of price paid Total Excellent 15 Very good 32 Good 39 Fair 10 Poor 2 Not applicable 2 Base: Respondents who purchased travel through a travel booking website in the past three years 881 Customer service Excellent 15 Very good 27 Good 31 Fair 11 Poor 4

12

882

Not applicable

Base: Respondents who purchased travel through a travel booking website in the past three years

TRAVEL7. [ROTATE DIRECTION OF RESPONSE SCALE.]

Would you use a travel booking website again to purchase travel?	
	Total
	%
Yes, definitely	38
Yes, likely	52
No, not likely	7
No, definitely not	2
Base: Respondents who purchased travel through a travel booking website in the past three years	882

FOOD SAFETY

FOOD1. [RANDOMIZE ITEMS, HOLDING 'NONE OF THESE' AT END. 'NONE OF THESE' WAS EXCLUSIVE.]

Companies can bring new food ingredients to market through an FDA system called GRAS, which stands for generally recognized as safe. If you hear a food ingredient is generally recognized as safe, which, if any, of the following do you think are true?

Select all that apply.

	Total
	%
The FDA has evaluated the ingredient and deems it to be safe	50
The company using the ingredient deems it to be safe	35
The FDA keeps track of the new ingredient's safety and use over time	32
The company using the ingredient has informed the FDA that it's safe	29
None of these	10
Base: All respondents	2,073

COVCONCERNNOW.

How concerned or not concerned are you about COVID-19 continuing to spread in your local area over the <u>next month?</u>

	DECEMBER 2021 AES	NOVEMBER 2021 AES	OCTOBER 2021 AES	SEPTEMBER 2021 AES	AUGUST 2021 AES	JULY 2021 AES	JUNE 2021 AES	MAY 2021 AES	APRIL 2021 AES
	Total	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%	%
Very concerned	37	24	26	41	40	25	14	19	28
Somewhat concerned	32	38	41	35	36	34	35	34	38
Not too concerned	19	26	24	16	15	25	33	33	22
Not concerned at all	11	11	9	9	9	16	17	15	12
Base: All respondents	2,069	2,054	2,032	2,338	2,164	2,178	2,278	2,078	2,287

(continued)

	MARCH	FEBRUARY	DECEMBER	NOVEMBER	OCTOBER	SEPTEMBER	AUGUST	JULY	JUNE	MAY
	2021 AES	2021 AES	2020 AES	2020 AES	2020 AES	2020 AES	2020 AES	2020 AES	2020 AES	2020 AES
	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%	%	%
Very concerned	30	40	51	51	44	42	44	53	41	41
Somewhat concerned	34	36	30	30	32	33	34	29	34	36
Not too concerned	25	17	13	14	17	18	16	12	16	18
Not concerned at all	11	7	6	5	6	7	6	5	8	6
Base: All respondents	2,140	2,514	2,977	2,850	2,668	2,300	2,233	2,031	1,014	2,082

COVCONCERN6MOS.

How concerned or not concerned are you about COVID-19 continuing to spread in your local area over the next 6 months?

	DECEMBER	NOVEMBER	OCTOBER	SEPTEMBER	AUGUST	JULY	JUNE	MAY
	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES
	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%
Very concerned	36	25	24	39	38	25	15	17
Somewhat concerned	33	37	43	36	37	34	34	35
Not too concerned	20	27	24	17	16	24	34	32
Not concerned at all	11	11	10	8	10	17	17	16
Base: All respondents	2,041	2,032	2,003	2,311	2,144	2,162	2,251	2,055

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	APRIL 2021 AES	MARCH 2021 AES	FEBRUARY 2021 AES	DECEMBER 2020 AES	NOVEMBER 2020 AES	OCTOBER 2020 AES	SEPTEMBER 2020 AES	AUGUST 2020 AES	JULY 2020 AES
	Total	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%	%
Very concerned	26	26	35	44	49	45	41	44	53
Somewhat concerned	37	36	38	34	32	31	35	33	29
Not too concerned	25	27	20	15	14	18	17	17	13
Not concerned at all	12	12	8	6	6	7	7	6	6
Base: All respondents	2,275	2,123	2,505	2,948	2,809	2,643	2,282	2,214	2,031

COVCONCERNOMI.

How concerned or not concerned are you about the new Omicron variant of COVID-19?

	Total
	%
Very concerned	33
Somewhat concerned	32
Not too concerned	19
Not concerned at all	14
I haven't heard about it	2
Base: All respondents	2,062

COVVACCINE.

Have you gotten a COVID-19 vaccine?

Please respond "Yes" if you have gotten at least one dose.

	DECEMBER	NOVEMBER	OCTOBER	SEPTEMBER	JUNE	MAY	APRIL	MARCH	FEBRUARY	JANUARY
	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES
	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%	%	%
Yes	77	76	77	74	69	64	58	30	17	5
No	23	24	23	26	31	36	42	70	83	95
Base: All respondents	2,061	2,049	2,017	2,330	2,270	2,061	2,283	2,133	2,512	2,221

Note: Prior to September 2021, the question came with an introduction reading "As of April 19th, all American adults are eligible for vaccines to protect against COVID-19." Prior to May 2021, there was no note at about "at least one dose" and the stem read "will be eligible" instead of "are eligible." Prior to April 2021, the question came with an introduction saying "Vaccines to protect against COVID-19 are currently in the early stages of distribution."

COVVACCOURSE. [SHOW IF COVVACCINE = 'YES.']

Have you had a <u>full course</u> of the COVID-19 vaccine?

For the Pfizer or Moderna vaccine, this means having had two shots; for the Johnson & Johnson vaccine, it means having had the single shot.

	DECEMBER	NOVEMBER	OCTOBER	SEPTEMBER	JUNE	MAY	APRIL
	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES	2021 AES
	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%
Yes	98	98	96	96	96	88	76
No	2	2	4	4	4	12	24
Base: Respondents who have had at							
least one dose of a COVID-19 vaccine	1,648	1,599	1,581	1,837	1,659	1,363	1,432

Note: Prior to November 2021, the note specified a full course of Pfizer or Moderna as "both shots."

COVVACBOOST. [SHOW IF COVVACCOURSE = 'YES.']

The Centers for Disease Control has recommended that all vaccinated adults aged 18 and older who had their last COVID-19 vaccine shot at least six months ago get a booster shot to strengthen protection against new variants of COVID-19.

Do you plan to get a COVID-19 booster shot?

	DECEMBER	OCTOBER
	2021 AES	2021 AES
	Total	Total
	%	%
Yes	38	71
No	15	19
I have already received a booster shot or additional dose	47	10
Base: Respondents who have had a full course of a COVID-19 vaccine	1,606	1,537

Note: This question and introduction were revised for the December 2021 survey based on changing CDC recommendations in recent months. In October 2021, the introductory paragraph read "The Centers for Disease Control has recommended that some vaccinated people get a booster shot to strengthen protection against new variants of COVID-19, including the Delta variant. Currently, it is recommended for people 65 and older and for people with underlying conditions"; the question read "Do you plan to get a COVID-19 booster shot if one becomes available to you?"; prior to December 2021, the final response option did **not include** "...or additional dose."

VACCINE STATUS. [THIS IS NOT A QUESTION ON THE SURVEY, BUT DERIVED FROM THEM.]

Vaccination and booster status of all Americans; combination of COVVACCINE, COVVACCOURSE, and COVVACBOOST

	Total
	%
Not vaccinated	23
Partially vaccinated	2
Fully vaccinated, do not plan to get boosted	11
Vaccinated, plan to get boosted	29
Vaccinated and boosted	35
Base: All respondents	2,056

BOOSTWHYNOT. [SHOW IF COVVACBOOST = 'NO' OR SKIPPED. RANDOMIZE ITEMS, KEEPING 'UNABLE TO GET A BOOSTER SHOT AT A CONVENIENT LOCATION, 'UNABLE TO SCHEDULE A BOOSTER SHOT AT A CONVENIENT TIME,' AND 'UNABLE TO FIND A LOCATION THAT HAS A BOOSTER OF THE VACCINE BRAND I WANT' TOGETHER IN THAT ORDER. HOLD 'NO REASON' AND 'OTHER' AT END, IN THAT ORDER.]

Which, if any, of the following are reasons that you do not plan to get a COVID-19 booster shot?

Select all that apply.

	Total
	%
I feel I am sufficiently protected after the initial vaccine course	44
Concerns about side effects	39
Because of "breakthrough cases," I don't really have faith in the COVID-19 vaccine	25
I got my last shot less than six months ago	17
I was required to get the original vaccine but am not required to get the booster	17
Unable to find a location that has a booster of the vaccine brand I want	3
Unable to get a booster shot at a convenient location	2
Unable to schedule a booster shot at a convenient time	1
I'm afraid it will cost too much	1
No reason in particular	15
Other, please specify:	13
Base: Respondents who are fully vaccinated and do not plan to get a COVID-19 booster shot	233

COVVACOMICRON. [RANDOMLY FLIP 'MORE LIKELY' AND 'LESS LIKELY' IN QUESTION STEM AND ROTATE RESPONSE OPTIONS TO MATCH. FOR RESPONDENTS WHO WERE NOT VACCINATED, QUESTION READ, 'TO GET

VACCINATED...'; FOR RESPONDENTS WHO WERE PARTIALLY VACCINATED, QUESTION READ, 'TO GET FULLY VACCINATED....'; FOR RESPONDENTS WHO WERE FULLY VACCINATED, QUESTION READ, 'TO GET A BOOSTER SHOT..."; AND FOR RESPONDENTS WHO SKIPPED COVVACCINE OR COVVACCOURSE, 'TO GET VACCINATED OR GET A BOOSTER SHOT' RESPONSE OPTION 'NOT APPLICABLE' ONLY SHOWED TO FULLY VACCINATED AND BOOSTED RESPONDENTS.]

Did the emergence of the Omicron variant of COVID-19 make you more likely, less likely, or as likely to get vaccinated/to get a booster shot against COVID-19?

If you haven't heard of the Omicron variant, please indicate that below.

	Total
	%
More likely	26
Less likely	15
As likely	31
Not applicableI was already fully vaccinated and had had a booster shot when the news about	
the Omicron variant came out	23
I haven't heard about the Omicron variant	5
Base: All respondents	2,062

COVCHILDAGE.

Do you currently have any children living in your household who are...?

Select all that apply.

	Total
	%
Under 2 years old	6
2 to 4 years old	7
5 to 11 years old	19
12 to 15 years old	13
16 to 17 years old	8
I do not have any children under 18 years old living in my household	66
Base: All respondents	2,073

COVCHILDVAC_INTRO. [SHOW IF COVCHILDAGE = 'UNDER 2 YEARS OLD' THROUGH '16 TO 17 YEARS OLD.']

As of the fielding of this survey, COVID-19 vaccines have been approved for use in children aged 5 and up.

COVCHILDVAC2. [SHOW QUESTION IF COVCHILDAGE = 'UNDER 2 YEARS OLD' OR '2 TO 4 YEARS OLD.' SHOW EACH RESPONSE OPTION IF RESPONDENT SAID THEY HAD A CHILD OF THAT AGE IN THEIR HOUSEHOLD IN COVCHILDAGE.]

Thinking about your child (or children) in each of the age groups below, what is the likelihood that you will have them get a COVID-19 vaccine if/when one becomes available to children their age?

	DECEMBER	NOVEMBER	JUNE	MAY
	2021 AES	2021 AES	2021 AES	2021 AES
	Total	Total	Total	Total
	%	%	%	%
Under 2 years old				
Very likely	27	20	18	16
Somewhat likely	13	25	22	26
Not too likely	13	12	15	17
Not at all likely	47	43	45	42
Base: Respondents with children under 2 years old living in the household	108	148	142	130
2 to 4 years old				
Very likely	20	19	15	16
Somewhat likely	20	24	28	25
Not too likely	19	14	22	13
Not at all likely	41	43	35	45
Base: Respondents with children 2 to 4 years old living in the household	150	215	259	224

COVCHILDVAC3A. [SHOW IF COVCHILDAGE = '5 TO 11 YEARS OLD.']

Thinking about your 5 to 11 year old child (or children), what is the likelihood that you will have them get a COVID-19 vaccine?

If they have already received the vaccine, please indicate so below. Otherwise, respond with how likely you are to have them get the vaccine.

	DECEMBER 2021 AES	NOVEMBER 2021 AES	JUNE 2021 AES	MAY 2021 AES
	Total	Total	Total	Total
	%	%	%	%
Net "very likely" + "already received"	42	33	26	23
They have already received the vaccine	25	-	-	-
Very likely	17	33	26	23
Somewhat likely	14	18	25	20
Not too likely	18	15	19	21
Not at all likely	26	35	29	37
Base: Respondents with children 5 to 11 years old living in the household	375	397	363	316

Note: Prior to December 2021, the vaccine was not yet available to children 5 to 11 (or, in November 2021, had just been authorized). Therefore, this was asked as part of COVCHILDVAC2 and the response option "They have already received the vaccine" was not included.

COVCHILDVAC3B. [SHOW IF COVCHILDAGE = '12 TO 15 YEARS OLD.']

Thinking about your 12 to 15 year old child (or children), what is the likelihood that you will have them get a COVID-19 vaccine?

If they have already received the vaccine, please indicate so below. Otherwise, respond with how likely you are to have them get the vaccine.

	DECEMBER	JUNE	MAY
	2021 AES	2021 AES	2021 AES
	Total	Total	Total
	%	%	%
Net "very likely" + "already received"	60	44	31
They have already received the vaccine	47	28	-
Very likely	13	16	31
Somewhat likely	10	15	16
Not too likely	11	15	15
Not at all likely	19	26	38
Base: Respondents with children 12 to 15 years old living in the household	247	266	230

Note: In May 2021, the vaccine was not yet available to children 12 to 15, and this was asked as part of COVCHILDVAC2. Therefore, the response option "They have already received the vaccine" was not included.

COVCHILDVAC3C. [SHOW IF COVCHILDAGE = '16 TO 17 YEARS OLD.']

Thinking about your 16 to 17 year old child (or children), what is the likelihood that you will have them get a COVID-19 vaccine?

If they have already received the vaccine, please indicate so below. Otherwise, respond with how likely you are to have them get the vaccine.

	DECEMBER	MAY
	2021 AES	2021 AES
	Total	Total
	%	%
Net "very likely" + "already received"	65	35
They have already received the vaccine	56	17
Very likely	8	18
Somewhat likely	7	13
Not too likely	4	17
Not at all likely	24	35
Base: Respondents with children 16 to 17 years old living in the household	155	143

COVID-19 CHANGES

COVLIFECHANGES.

Aside from requirements for mask-wearing and/or vaccination in stores, public transit, and other public places, COVID-related social and business restrictions have largely lifted in the US. In light of this, have you...?

	Total
	%
Gone back to living the way you did before the pandemic began, with no real changes	20
Gone back to living mostly the way you did before the pandemic began, but with some of the	
changes you made during the lockdowns	31
Gone back to living somewhat the way you did before the pandemic began, but with many of	
the changes you made during the lockdowns	25
Begun living very differently by keeping most or all of the changes you made during the	
lockdowns	23
Base: All respondents	2,061

COVSOCIETYCHANGE. [SHOW IN ORDER ACROSS TWO SCREENS.]

Throughout the COVID-19 pandemic, there have been many changes in our lives to accommodate our changed society and the threats caused by the pandemic. Some of these are already less common than they were, while others are still prevalent. These may be seen as positive changes that we hope will continue even after the pandemic, or as negative changes that we hope will end soon.

For each of the following, do you view this change positively or negatively?

	DECEMBER	MARCH	
	2021 AES	2021 AES	
	Total	Total	
	%	%	
Changes in the workplace (e.g., working from home, non-traditional hours, access to sick-			
time, support for childcare needs)			
Positively, and would like it to continue after the pandemic	46	42	
Negatively, and would like it to end soon	13	14	
No opinion	16	17	
Not applicable, because I haven't experienced this change	26	27	
Base: All respondents	2,064	2,128	

COVSOCIETYCHANGE. [CONTINUED.]

Schools shifting to online instruction or remote learning		
Positively, and would like it to continue after the pandemic	17	16
Negatively, and would like it to end soon	39	46
No opinion	18	16
Not applicable, because I haven't experienced this change	26	22
Base: All respondents	2,059	2,127
Activities and resources offered virtually (e.g., telehealth, gym classes, online social functions,)	
Positively, and would like it to continue after the pandemic	35	34
Negatively, and would like it to end soon	29	26
No opinion	22	24
Not applicable, because I haven't experienced this change	14	16
Base: All respondents	2,064	2,122
More time spent at home		
Positively, and would like it to continue after the pandemic	55	44
Negatively, and would like it to end soon	17	22
No opinion	18	24
Not applicable, because I haven't experienced this change	10	10
Base: All respondents	2,047	2,122
Focus on cleanliness and hygiene (e.g., hand-washing, staying home when you are sick)		
Positively, and would like it to continue after the pandemic	80	79
Negatively, and would like it to end soon	4	3
No opinion	11	12
Not applicable, because I haven't experienced this change	5	6
Base: All respondents	2,048	2,131
More widespread contactless shopping options (e.g., curbside pick-up, delivery, online		
shopping)		
Positively, and would like it to continue after the pandemic	62	55
Negatively, and would like it to end soon	11	12
No opinion	20	24
Not applicable, because I haven't experienced this change	8	9
Base: All respondents	2,050	2,126

Note: Prior to December 2021, the second line in the introduction ("Some of these are already less common than they were, while others are still prevalent" was not included. In March 2021, the final sentence of the question introduction read: "Some of these may be seen as positive changes that we hope will continue even after the pandemic, while others may be seen as negative, that we hope will end soon."

COVID-19 AND FINANCIAL ISSUES

COV3ADJUSTED. [RANDOMIZE 'BETTER' AND 'WORSE' IN QUESTION STEM; ROTATE RESPONSE OPTIONS TO MATCH.]

During the early months of the COVID-19 pandemic, when there were widespread lockdowns, many suffered financial losses due to lost jobs or time at work, while others benefitted because they had fewer expenses, and others' financial situations did not change.

Now that lockdowns are generally over, would you say that you are in a better, worse, or similar financial position than you were shortly before the pandemic started?

For this question, please do not include retirement accounts, stocks, or other long-term savings.

	Total
	%
Better than before the pandemic	15
Similar to before the pandemic	64
Worse than before the pandemic	22
Base: All respondents	2,064

COVCAUTSPEND. [RANDOMIZE 'MORE' AND 'LESS IN QUESTION STEM; ROTATE RESPONSE OPTIONS TO MATCH.]

How do your current spending habits compare with your spending <u>prior to</u> the COVID-19 outbreak? Are you being more cautious in your spending, less cautious in your spending, or about the same?

	DECEMBER 2021 AES	AUGUST 2020 AES
	Total	Total
	%	%
Much more cautious	17	24
Slightly more cautious	24	31
About the same	52	40
Slightly less cautious	5	4
Much less cautious	2	1
Base: All respondents	2,067	2,233

COV4. [RANDOMIZE ITEMS. HOLD 'OTHER' AND 'NONE OF THE ABOVE' AT END IN THAT ORDER. 'NONE OF THE ABOVE' IS EXCLUSIVE.]

In which, if any, of the following ways have you been affected by the outbreak of COVID-19?

Select all that apply.

	DECEMBER 2021 AES	DECEMBER 2020 AES	NOVEMBER 2020 AES	OCTOBER 2020 AES
	Total	Total	Total	Total
	%	%	%	%
I've experienced depression or anxiety	34	40	44	41
I've lost wages, salary, or self-employment earnings	21	29	29	28
I've had to cut expenses to pay my mortgage, rent, or for other essentials	17	21	21	18
I've fallen behind on my mortgage or rent	8	9	7	9
I've had trouble accessing my prescription medications or medical supplies	6	6	8	8
Other, please specify:	4	7	7	7
None of the above	46	36	34	35
Base: All respondents	2,073	2,982	2,851	2,670

(Continued)				
	SEPTEMBER 2020 AES	JULY 2020 AES	MAY 2020 AES	APRIL 2020 AES
	Total	Total	Total	Total
	%	%	%	%
I've experienced depression or anxiety	39	38	38	38
I've lost wages, salary, or self-employment earnings	28	28	27	29
I've had to cut expenses to pay my mortgage, rent, or for other essentials	21	20	20	18
I've fallen behind on my mortgage or rent	8	8	6	8
I've had trouble accessing my prescription medications or medical supplies	7	7	8	7
Other, please specify:	8	8	9	5
None of the above	34	37	38	37*
Base: All respondents	2,303	2,031	2,085	2,164

^{*}Note: We discontinued the item "an important event was disrupted" in the May 2020 AES. April was recalculated with that option dropped and 376 people were revised to "none of the above" for analysis purposes.

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