



American Experiences Survey:

A Nationally Representative Multi-Mode Survey

February 2022 Omnibus Results

Overview of Methodology

Each month, Consumer Reports fields the American Experiences Survey (AES) to track consumer attitudes and behaviors over time. February results are based on interviews conducted from February 14-22, 2022. This document includes all sections of the omnibus survey for this month: COVID-19, home maintenance, food irradiation, and fintech.

The survey was administered by NORC at the University of Chicago through its AmeriSpeak® Panel to a nationally representative sample. Interviews were conducted in English and in Spanish, and were administered both online and by phone. In total NORC collected 2,640 interviews, 2,512 by web mode and 128 by phone mode. Final data are weighted by age, gender, race/Hispanic ethnicity, housing tenure, telephone status, education, and Census Division to be proportionally representative of the US adult population.

The margin of error for results based on the total sample is +/-2.68 percentage points at the 95% confidence level. Smaller subgroups will have larger error margins, and only those subgroups for which there are at least 100 unweighted cases are included.

TOPLINE RESULTS WITH MONTHLY TRENDS

The questions presented below were shown to respondents in this order unless otherwise noted. Where appropriate, question verbiage, response answer choices, or direction of scales were randomized or rotated and those instances are noted below.

Also shown, where available, are trends over time. Not every item was asked on every recent omnibus survey, and where minor revisions to the wording of an item or response choices were made, they are noted below. *Note these changes may impact comparability of results.*

Note that the February omnibus contained four blocks of questions. Respondents saw the COVID-19 block first, followed by the other three blocks in a random order.

Prepared by CR Survey Research Department, March 2022

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Survey Notes for Monthly Trends

February 2022 results are based on interviews conducted from February 14-22 with a nationally representative sample of 2,640 US adults.

January 2022 results are based on interviews conducted from January 7-20 with a nationally representative sample of 2,174 US adults.

December 2021 results are based on interviews conducted from December 13-22 with a nationally representative sample of 2,073 US adults.

November 2021 results are based on interviews conducted from November 5-15 with a nationally representative sample of 2,057 US adults.

October 2021 results are based on interviews conducted from October 12-21 with a nationally representative sample of 2,036 US adults.

September 2021 results are based on interviews conducted from September 13-22 with a nationally representative sample of 2,341 US adults.

August 2021 results are based on interviews conducted from August 6-17 with a nationally representative sample of 2,165 US adults.

July 2021 results are based on interviews conducted from July 12-21 with a nationally representative sample of 2,184 US adults.

June 2021 results are based on interviews conducted from June 11-22 with a nationally representative sample of 2,280 US adults.

May 2021 results are based on interviews conducted from May 7-17 with a nationally representative sample of 2,079 US adults.

April 2021 results are based on interviews conducted from April 9-19 with a nationally representative sample of 2,288 US adults.

March 2021 results are based on interviews conducted from March 4-15 with a nationally representative sample of 2,144 US adults.

February 2021 results are based on interviews conducted from February 4-15 with a nationally representative sample of 2,514 US adults.

January 2021 results are based on interviews conducted from January 7-19 with a nationally representative sample of 2,233 US adults.

December 2020 results are based on interviews conducted from December 10-21 with a nationally representative sample of 2,982 US adults.

November 2020 results are based on interviews conducted from November 5-16 with a nationally representative sample of 2,851 US adults.

October 2020 results are based on interviews conducted from October 8-26 with a nationally representative sample of 2,670 US adults.

September 2020 results are based on interviews conducted from September 11-21 with a nationally representative sample of 2,303 US adults.

August 2020 results are based on interviews conducted from August 7-19 with a nationally representative sample of 2,236 US adults.

July 2020 results are based on interviews conducted from July 9-20 with a nationally representative sample of 2,031 US adults.

June 2020 results are based on interviews conducted from June 4-16 with a nationally representative sample of 1,014 US adults.

May 2020 results are based on interviews conducted from May 8-18 with a nationally representative sample of 2,085 US adults.

COVID-19

COVCONCERNNOW.

How concerned or not concerned are you about COVID-19 continuing to spread in your local area over the <u>next month</u> ?											
	FEBRUARY 2022 AES	JANUARY 2022 AES	DECEMBER 2021 AES	NOVEMBER 2021 AES	OCTOBER 2021 AES	SEPTEMBER 2021 AES	AUGUST 2021 AES	JULY 2021 AES	JUNE 2021 AES	MAY 2021 AES	APRIL 2021 AES
	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%	%	%	%
Very concerned	23	45	37	24	26	41	40	25	14	19	28
Somewhat concerned	35	33	32	38	41	35	36	34	35	34	38
Not too concerned	28	15	19	26	24	16	15	25	33	33	22
Not concerned at all	15	8	11	11	9	9	9	16	17	15	12
Base: All respondents	2,636	2,171	2,069	2,054	2,032	2,338	2,164	2,178	2,278	2,078	2,287
	MARCH 2021 AES	FEBRUARY 2021 AES	DECEMBER 2020 AES	NOVEMBER 2020 AES	OCTOBER 2020 AES	SEPTEMBER 2020 AES	AUGUST 2020 AES	JULY 2020 AES	JUNE 2020 AES	MAY 2020 AES	
	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	
	%	%	%	%	%	%	%	%	%	%	
Very concerned	30	40	51	51	44	42	44	53	41	41	
Somewhat concerned	34	36	30	30	32	33	34	29	34	36	
Not too concerned	25	17	13	14	17	18	16	12	16	18	
Not concerned at all	11	7	6	5	6	7	6	5	8	6	
Base: All respondents	2,140	2,514	2,977	2,850	2,668	2,300	2,233	2,031	1,014	2,082	

COVCONCERN6MOS.

How concerned or not concerned are you about COVID-19 continuing to spread in your local area over the <u>next 6 months</u> ?											
	FEBRUARY 2022 AES	JANUARY 2022 AES	DECEMBER 2021 AES	NOVEMBER 2021 AES	OCTOBER 2021 AES	SEPTEMBER 2021 AES	AUGUST 2021 AES	JULY 2021 AES	JUNE 2021 AES	MAY 2021 AES	
	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	
	%	%	%	%	%	%	%	%	%	%	
Very concerned	22	39	36	25	24	39	38	25	15	17	
Somewhat concerned	35	36	33	37	43	36	37	34	34	35	
Not too concerned	28	17	20	27	24	17	16	24	34	32	
Not concerned at all	15	8	11	11	10	8	10	17	17	16	
Base: All respondents	2,611	2,143	2,041	2,032	2,003	2,311	2,144	2,162	2,251	2,055	
	APRIL 2021 AES	MARCH 2021 AES	FEBRUARY 2021 AES	DECEMBER 2020 AES	NOVEMBER 2020 AES	OCTOBER 2020 AES	SEPTEMBER 2020 AES	AUGUST 2020 AES	JULY 2020 AES		
	Total	Total	Total	Total	Total	Total	Total	Total	Total		
	%	%	%	%	%	%	%	%	%		
Very concerned	26	26	35	44	49	45	41	44	53		
Somewhat concerned	37	36	38	34	32	31	35	33	29		
Not too concerned	25	27	20	15	14	18	17	17	13		
Not concerned at all	12	12	8	6	6	7	7	6	6		
Base: All respondents	2,275	2,123	2,505	2,948	2,809	2,643	2,282	2,214	2,031		

COVVACCINE.

Have you gotten a COVID-19 vaccine?											
Please respond "Yes" if you have gotten at least one dose.											
	FEBRUARY 2022 AES	DECEMBER 2021 AES	NOVEMBER 2021 AES	OCTOBER 2021 AES	SEPTEMBER 2021 AES	JUNE 2021 AES	MAY 2021 AES	APRIL 2021 AES	MARCH 2021 AES	FEBRUARY 2021 AES	JANUARY 2021 AES
	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%	%	%	%
Yes	77	77	76	77	74	69	64	58	30	17	5
No	23	23	24	23	26	31	36	42	70	83	95
Base: All respondents	2,628	2,061	2,049	2,017	2,330	2,270	2,061	2,283	2,133	2,512	2,221

Note: Prior to September 2021, the question came with an introduction reading "As of April 19th, all American adults are eligible for vaccines to protect against COVID-19." Prior to May 2021, there was no note at about "at least one dose" and the stem read "will be eligible" instead of "are eligible." Prior to April 2021, the question came with an introduction saying "Vaccines to protect against COVID-19 are currently in the early stages of distribution."

COVVACCOURSE. [SHOW IF COVVACCINE = "YES"].

Have you had a <u>full course</u> of the COVID-19 vaccine?								
For the Pfizer or Moderna vaccine, this means having had two shots; for the Johnson & Johnson vaccine, it means having had the single shot.								
	FEBRUARY 2022 AES	DECEMBER 2021 AES	NOVEMBER 2021 AES	OCTOBER 2021 AES	SEPTEMBER 2021 AES	JUNE 2021 AES	MAY 2021 AES	APRIL 2021 AES
	Total	Total	Total	Total	Total	Total	Total	Total
	%	%	%	%	%	%	%	%
Yes	97	98	98	96	96	96	88	76
No	3	2	2	4	4	4	12	24
Base: Respondents who have gotten at least one dose of a COVID-19 vaccine.	2,116	1,648	1,599	1,581	1,837	1,659	1,363	1,432

Note: Prior to November 2021, the note specified a full course of Pfizer or Moderna as "both shots".

COVVACCINE/COVVACCOURSE (combined).

Vaccination Status	
	Total
	%
Fully vaccinated	74
Partially vaccinated	2
Not vaccinated at all	23
Base: All respondents	2,640

Note: Percentages shown above are composites calculated from previous survey answers. This was not a question shown to respondents.

COVCHILDAGE. ["DO NOT HAVE ANY CHILDREN" OPTION WAS EXCLUSIVE.]

Do you currently have any children living in your household who are...?	
Select all that apply.	
	Total
	%
SUBNET: Any children under 5	12
SUBNET: Any children under 18	34
Under 2 years old	6
2 to 4 years old	8
5 to 11 years old	18
12 to 15 years old	12
16 to 17 years old	9
I do not have any children under 18 years old living in my household	66
Base: All respondents	2,640

COVCHILDVAC_INTRO. [TEXT SHOWN TO RESPONDENTS WHO HAVE ANY CHILDREN UNDER 5 LIVING IN THEIR HOUSEHOLD].

As of the fielding of this survey, COVID-19 vaccines have been approved for use in children aged 5 and up. Vaccines for younger children are expected to be authorized over the coming months.

COVCHILDVAC2. [SHOW IF RESPONDENTS HAVE ANY CHILDREN UNDER 5 LIVING IN THEIR HOUSEHOLD. ONLY SHOW RELEVANT AGE GROUPS BASED ON RESPONSE TO COVCHILDAGE.].

Thinking about your child (or children) in each of the age groups below, what is the likelihood that you will have them get a COVID-19 vaccine <u>if/when one becomes available</u> to children their age?					
	FEBRUARY 2022 AES	DECEMBER 2021 AES	NOVEMBER 2021 AES	JUNE 2021 AES	MAY 2021 AES
	Total	Total	Total	Total	Total
	%	%	%	%	%
Under 2 years old					
Very likely	30	27	20	18	16
Somewhat likely	18	13	25	22	26
Not too likely	21	13	12	15	17
Not at all likely	32	47	43	45	42
Base: Respondents with children in the household under age 2.	156	108	148	142	130
2 to 4 years old					
Very likely	26	20	19	15	16
Somewhat likely	16	20	24	28	25
Not too likely	15	19	14	22	13
Not at all likely	43	41	43	35	45
Base: Respondents with children in the household aged 2 to 4 years old.	197	150	215	259	224

Note: Prior to November 2021, age categories included 2 to 5 years old.

COVHIGHRISK.

<p>Are you, or someone in your household, at <u>higher risk</u> for a severe case of COVID-19 based on an underlying <u>medical condition</u> or immunocompromised state?</p> <p>Please do not select "Yes" if the <u>only</u> increased risk factor is age.</p>	
	Total
	%
Yes	35
No	57
Unsure	8
Base: All respondents	2,635

COVHIGHRISK/AGE (combined).

<p>High risk household status</p>	
	Total
	%
SUBNET: High Risk Household	52
Due to both medical condition and age 60+	13
Due to medical condition only	21
Due to age 60+ only	17
Not High Risk Household	
No medical conditions and under age 60	49
Base: All respondents	2,640

Note: Percentages shown above are composites calculated from a previous survey answer and panel information regarding respondent age. This was not a question shown to respondents.

COVCASEHAD. ["I HAVE NOT, NOR HAVE ANY LOVED ONES, HAD COVID-19" OPTION WAS EXCLUSIVE.]

Have you, or a close friend, family member, or loved one, had COVID-19?

Please include all confirmed cases AND suspected cases based on symptoms if the individual was unable to get tested.

Select all that apply.

	Total
	%
NET: ANY cases	86
SUBNET: All asymptomatic/mild cases	52
SUBNET: Any severe cases	35
SUBNET: Myself	33
Myself - asymptomatic or mild case	28
Myself - severe case	6
SUBNET: A close friend, family member, or loved one	78
A close friend, family member, or loved one - asymptomatic or mild case	66
A close friend, family member, or loved one - severe case	31
I have not had, nor have any close friend, family member, or loved ones, had COVID-19	13
Base: All respondents	2,640

COVENDEMIC_INTRO. [TEXT SHOWN TO RESPONDENTS.]

Over the past two years, we have been dealing with the COVID-19 pandemic and its effects on our lives. Some people are looking forward to when this will be behind us, while others may feel it's hard to imagine things ever getting quite back to normal again.

COVENDEMIC1.

About how long do you think it will be before you, personally, view the COVID-19 virus in a similar way as you think about the flu or other common illnesses?	
	Total
	%
I already think of COVID-19 this way	39
Less than a month	1
1 month to less than 3 months	2
3 months to less than 6 months	5
6 months to less than 9 months	6
9 months to less than a year	6
A year to less than 2 years	19
2 years or more	16
Not applicable, because I expect COVID-19 to be eliminated first	5
Base: All respondents	2,619

COVSTOPMASK. [RANDOMIZE ITEMS. "OTHER," "NOTHING," AND "NONE OF THE ABOVE" ALWAYS SHOWN LAST IN THAT ORDER. "NOTHING" AND "NONE OF THE ABOVE" OPTIONS WERE EXCLUSIVE.]

Which, if any, of the following would have to happen for you to be comfortable no longer wearing a mask or face covering in public to protect against COVID-19?		
Select all that apply.		
	FEBRUARY 2022 AES	MARCH 2021 AES
	Total	Total
	%	%
Decreased cases of COVID-19 in my local area over a sustained period of time	37	36
Experts say it is safe to stop wearing them	27	41
Increased vaccination rates in my area	24	29
The mask mandate in my local area is lifted	16	25
Other, please specify	2	3
Nothing; I am already comfortable not wearing a mask or face covering in public	31	14
None of the above; I will continue to wear a mask for some time into the future	15	18
Base: All respondents	2,640	2,144

Note: Prior to February 2022, "Increased vaccination rates" was worded as "Once I receive the COVID-19 vaccine" and "Nothing" description was worded as "I don't feel it's necessary to wear a mask now."

COVLIFTACTIVITIES3. [RANDOMIZE ITEMS ACROSS TWO SCREENS.]

<p>Most states and local areas have lifted restrictions that were put in place earlier in the pandemic to minimize the spread of COVID-19, but some people may still be limiting their own activities.</p> <p>For each of the following, please select the one choice that BEST describes your feelings towards returning to or engaging in the activity.</p>	
	Total
	%
<i>Travel on local public transportation (e.g., bus, rail, subway)</i>	
I'm already doing this activity and feel comfortable doing so	20
I'm already doing this activity but feel at least somewhat uncomfortable doing so	10
I think I will have to return to this activity before I will feel comfortable doing so	7
I will wait to return to this activity until I feel completely comfortable doing so	15
I don't think I will ever return to this activity	4
Not applicable -- I never did this anyway	44
Base: All respondents.	2,622
<i>Attend large arena events (e.g., sports events, concerts, etc.)</i>	
I'm already doing this activity and feel comfortable doing so	27
I'm already doing this activity but feel at least somewhat uncomfortable doing so	11
I think I will have to return to this activity before I will feel comfortable doing so	9
I will wait to return to this activity until I feel completely comfortable doing so	25
I don't think I will ever return to this activity	6
Not applicable -- I never did this anyway	22
Base: All respondents.	2,616
<i>Go to a movie theatre</i>	
I'm already doing this activity and feel comfortable doing so	35
I'm already doing this activity but feel at least somewhat uncomfortable doing so	10
I think I will have to return to this activity before I will feel comfortable doing so	7
I will wait to return to this activity until I feel completely comfortable doing so	24
I don't think I will ever return to this activity	6
Not applicable -- I never did this anyway	18
Base: All respondents.	2,609
<i>Eat at an indoor restaurant</i>	
I'm already doing this activity and feel comfortable doing so	53
I'm already doing this activity but feel at least somewhat uncomfortable doing so	22
I think I will have to return to this activity before I will feel comfortable doing so	6
I will wait to return to this activity until I feel completely comfortable doing so	14
I don't think I will ever return to this activity	2
Not applicable -- I never did this anyway	3
Base: All respondents.	2,614

(continued)

<i>Attend a religious service at a church, temple, mosque, synagogue or other house of worship</i>	
I'm already doing this activity and feel comfortable doing so	31
I'm already doing this activity but feel at least somewhat uncomfortable doing so	9
I think I will have to return to this activity before I will feel comfortable doing so	6
I will wait to return to this activity until I feel completely comfortable doing so	14
I don't think I will ever return to this activity	4
Not applicable -- I never did this anyway	36
Base: All respondents.	2,621
<i>Go to a public space where social distancing may not be possible (e.g., parks, beaches, department stores, etc.)</i>	
I'm already doing this activity and feel comfortable doing so	50
I'm already doing this activity but feel at least somewhat uncomfortable doing so	24
I think I will have to return to this activity before I will feel comfortable doing so	6
I will wait to return to this activity until I feel completely comfortable doing so	14
I don't think I will ever return to this activity	2
Not applicable -- I never did this anyway	3
Base: All respondents.	2,621
<i>Go to a hair or nail salon, or a barber shop</i>	
I'm already doing this activity and feel comfortable doing so	49
I'm already doing this activity but feel at least somewhat uncomfortable doing so	19
I think I will have to return to this activity before I will feel comfortable doing so	6
I will wait to return to this activity until I feel completely comfortable doing so	11
I don't think I will ever return to this activity	2
Not applicable -- I never did this anyway	14
Base: All respondents.	2,612
<i>Attend in-person meetings or conferences</i>	
I'm already doing this activity and feel comfortable doing so	41
I'm already doing this activity but feel at least somewhat uncomfortable doing so	15
I think I will have to return to this activity before I will feel comfortable doing so	9
I will wait to return to this activity until I feel completely comfortable doing so	16
I don't think I will ever return to this activity	2
Not applicable -- I never did this anyway	17
Base: All respondents.	2,618

(continued)

<i>Go to the gym, fitness classes, etc.</i>	
I'm already doing this activity and feel comfortable doing so	26
I'm already doing this activity but feel at least somewhat uncomfortable doing so	7
I think I will have to return to this activity before I will feel comfortable doing so	6
I will wait to return to this activity until I feel completely comfortable doing so	17
I don't think I will ever return to this activity	5
Not applicable -- I never did this anyway	40
Base: All respondents.	2,611
<i>Travel by plane</i>	
I'm already doing this activity and feel comfortable doing so	26
I'm already doing this activity but feel at least somewhat uncomfortable doing so	16
I think I will have to return to this activity before I will feel comfortable doing so	11
I will wait to return to this activity until I feel completely comfortable doing so	20
I don't think I will ever return to this activity	4
Not applicable -- I never did this anyway	24
Base: All respondents.	2,606
<i>Have someone other than a friend or family member come inside your home to make a repair or installation</i>	
I'm already doing this activity and feel comfortable doing so	53
I'm already doing this activity but feel at least somewhat uncomfortable doing so	21
I think I will have to return to this activity before I will feel comfortable doing so	8
I will wait to return to this activity until I feel completely comfortable doing so	10
I don't think I will ever return to this activity	2
Not applicable -- I never did this anyway	7
Base: All respondents.	2,622

COVDESCRIBEME. [RANDOMIZE ITEMS ACROSS TWO SCREENS, KEEPING "WORSE OFF" AND "BETTER OFF" OPTIONS TOGETHER.]

Below are a series of statements on how someone might be feeling about the pandemic right now. For each one, to what extent does it describe you?		
	FEBRUARY 2022 AES	MARCH 2021 AES
	Total	Total
	%	%
<i>I feel emotionally exhausted, drained, or burned out due to changes in my daily life brought on by the pandemic</i>		
Completely describes me	11	12
Mostly describes me	15	15
Somewhat describes me	28	26
Barely describes me	21	20
Doesn't describe me at all	25	26
Base: All respondents.	2,613	2,125
<i>I think it's about time in the pandemic that it is okay to relax my precautions</i>		
Completely describes me	20	10
Mostly describes me	15	11
Somewhat describes me	28	25
Barely describes me	19	22
Doesn't describe me at all	18	33
Base: All respondents.	2,611	2,123
<i>I have settled into a new normal and adjusted well to pandemic life</i>		
Completely describes me	15	12
Mostly describes me	29	29
Somewhat describes me	35	34
Barely describes me	11	13
Doesn't describe me at all	12	11
Base: All respondents.	2,612	2,127
<i>I have learned valuable life lessons or positive takeaways through my experiences during the pandemic</i>		
Completely describes me	16	16
Mostly describes me	23	25
Somewhat describes me	35	34
Barely describes me	14	11
Doesn't describe me at all	12	14
Base: All respondents.	2,615	2,129

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<i>I think the pandemic has been blown out of proportion</i>		
Completely describes me	17	13
Mostly describes me	9	9
Somewhat describes me	18	17
Barely describes me	18	16
Doesn't describe me at all	38	45
Base: All respondents.	2,617	2,126
<i>I miss the way my life was before the pandemic</i>		
Completely describes me	33	36
Mostly describes me	21	25
Somewhat describes me	25	24
Barely describes me	10	7
Doesn't describe me at all	11	8
Base: All respondents.	2,616	2,128
<i>I am worse off financially than I was before the pandemic</i>		
Completely describes me	11	9
Mostly describes me	8	9
Somewhat describes me	21	17
Barely describes me	17	17
Doesn't describe me at all	43	48
Base: All respondents.	2,617	2,128
<i>I am better off financially than I was before the pandemic</i>		
Completely describes me	8	7
Mostly describes me	11	11
Somewhat describes me	20	23
Barely describes me	17	18
Doesn't describe me at all	44	42
Base: All respondents.	2,607	2,119

Note: Prior to February 2022, "Emotionally exhausted" item worded as "...due to changes in my daily life during the pandemic."

HOME MAINTENANCE

HOME_INTRO. [TEXT SHOWN TO RESPONDENTS.]

This section is about homeownership.

HOME1. [RESPONDENTS PROMPTED IF LEFT BLANK. "NOT CURRENTLY A HOMEOWNER" OPTION WAS EXCLUSIVE.]

Which, if any, of the following types of homes do you currently own?

Select all that apply.

	Total
	%
House (detached from any other home)	58
Condo or apartment (a unit inside a building)	6
Townhome, rowhome, or duplex (attached to one or more other homes)	5
Other	3
I am not currently a homeowner	29
Base: All respondents	2,640

[To be eligible for the remainder of this section, respondents had to have selected at least one home type in HOME1. All subsequent questions are of current homeowners only.]

HOME2. [HOME2 AND HOME3 PRESENTED IN A RANDOM ORDER.]

<p>To what extent does the following statement describe you?</p> <p><i>I consider myself to be "handy" around the home. In other words, I am knowledgeable enough to perform basic home maintenance tasks for my home rather than hiring a professional.</i></p>	
	Total
	%
Completely describes me	24
Mostly describes me	22
Somewhat describes me	28
Barely describes me	17
Doesn't describe me at all	9
Base: Homeowners	1,811

HOME3. [HOME2 AND HOME3 PRESENTED IN A RANDOM ORDER.]

<p>To what extent does the following statement describe you?</p> <p><i>I am aware of and understand which, when, and how often various home maintenance tasks are necessary for my home.</i></p>	
	Total
	%
Completely describes me	35
Mostly describes me	37
Somewhat describes me	21
Barely describes me	5
Doesn't describe me at all	2
Base: Homeowners	1,815

HOME4. [RANDOMIZE ITEMS ACROSS THREE SCREENS.]

The following is a list of common home maintenance tasks. For each one, please select the one choice that best describes how you typically get this task completed for your home.	
	Total
	%
Changing refrigerator filters	
Do it myself	60
Ask a friend or family member to do it for me	14
Hire a professional	7
Never heard of this task	12
Not applicable to my home	8
Base: Homeowners	1,812
Fertilizing lawn or garden	
Do it myself	54
Ask a friend or family member to do it for me	11
Hire a professional	18
Never heard of this task	1
Not applicable to my home	16
Base: Homeowners	1,813
Mulching garden beds	
Do it myself	62
Ask a friend or family member to do it for me	9
Hire a professional	10
Never heard of this task	2
Not applicable to my home	18
Base: Homeowners	1,809
Touching up paint (indoors or out)	
Do it myself	72
Ask a friend or family member to do it for me	13
Hire a professional	13
Never heard of this task	1
Not applicable to my home	2
Base: Homeowners	1,812
Cleaning or changing HVAC filters	
Do it myself	66
Ask a friend or family member to do it for me	12
Hire a professional	12
Never heard of this task	2
Not applicable to my home	8
Base: Homeowners	1,811

(continued)	
<i>Testing or replacing batteries in smoke or carbon monoxide detectors</i>	
Do it myself	84
Ask a friend or family member to do it for me	11
Hire a professional	2
Never heard of this task	1
Not applicable to my home	3
Base: Homeowners	1,814
<i>Cleaning gutters</i>	
Do it myself	42
Ask a friend or family member to do it for me	18
Hire a professional	20
Never heard of this task	1
Not applicable to my home	19
Base: Homeowners	1,811
<i>Changing light bulbs</i>	
Do it myself	92
Ask a friend or family member to do it for me	5
Hire a professional	1
Never heard of this task	1
Not applicable to my home	0
Base: Homeowners	1,817
<i>Unclogging drains</i>	
Do it myself	71
Ask a friend or family member to do it for me	14
Hire a professional	14
Never heard of this task	1
Not applicable to my home	1
Base: Homeowners	1,815
<i>Cleaning windows and screens</i>	
Do it myself	82
Ask a friend or family member to do it for me	7
Hire a professional	9
Never heard of this task	1
Not applicable to my home	2
Base: Homeowners	1,812

(continued)

<i>Cleaning dryer exterior vent</i>	
Do it myself	62
Ask a friend or family member to do it for me	16
Hire a professional	16
Never heard of this task	3
Not applicable to my home	3
Base: Homeowners	1,812
<i>Updating weather stripping or sealing cracks</i>	
Do it myself	53
Ask a friend or family member to do it for me	20
Hire a professional	19
Never heard of this task	2
Not applicable to my home	5
Base: Homeowners	1,809
<i>Cleaning kitchen range hood filter</i>	
Do it myself	70
Ask a friend or family member to do it for me	9
Hire a professional	5
Never heard of this task	5
Not applicable to my home	9
Base: Homeowners	1,812
<i>Vacuuming or cleaning refrigerator coils</i>	
Do it myself	64
Ask a friend or family member to do it for me	12
Hire a professional	11
Never heard of this task	10
Not applicable to my home	3
Base: Homeowners	1,812

HOME5. [SHOW IF ANY IN HOME4 = "ASK FRIEND/FAMILY MEMBER TO DO IT" OR "HIRE A PROFESSIONAL." ONLY SHOW THOSE ITEMS FOR WHICH THOSE SELECTIONS WERE MADE IN HOME4. SHOW IN SAME ORDER AS HOME4.]

<p>There may be several reasons why you choose to have someone else do a home maintenance task for you rather than doing it yourself, such as time, convenience, access to supplies, or knowledge of how to do it.</p> <p>For each of the tasks listed below that you told us you typically have someone else do for you, please tell us if the <u>primary reason</u> you don't do it yourself is that you don't know how, or if it is another reason.</p>	
	Total
	%
<i>Changing refrigerator filters</i>	
I don't know how	62
I know how but don't do it myself for another reason	38
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	366
<i>Fertilizing lawn or garden</i>	
I don't know how	24
I know how but don't do it myself for another reason	76
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	516
<i>Mulching garden beds</i>	
I don't know how	29
I know how but don't do it myself for another reason	71
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	335
<i>Touching up paint (indoors or out)</i>	
I don't know how	22
I know how but don't do it myself for another reason	78
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	435
<i>Cleaning or changing HVAC filters</i>	
I don't know how	56
I know how but don't do it myself for another reason	44
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	431
<i>Testing or replacing batteries in smoke or carbon monoxide detectors</i>	
I don't know how	22
I know how but don't do it myself for another reason	78
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	247
<i>Cleaning gutters</i>	
I don't know how	24
I know how but don't do it myself for another reason	76
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	694

(continued)

Changing light bulbs	
I don't know how	13
I know how but don't do it myself for another reason	87
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	119
Unclogging drains	
I don't know how	35
I know how but don't do it myself for another reason	65
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	522
Cleaning windows and screens	
I don't know how	9
I know how but don't do it myself for another reason	91
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	299
Cleaning dryer exterior vent	
I don't know how	53
I know how but don't do it myself for another reason	47
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	555
Updating weather stripping or sealing cracks	
I don't know how	57
I know how but don't do it myself for another reason	43
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	732
Cleaning kitchen range hood filter	
I don't know how	52
I know how but don't do it myself for another reason	48
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	257
Vacuuming or cleaning refrigerator coils	
I don't know how	64
I know how but don't do it myself for another reason	36
Base: Homeowners who have this task done by a friend/family member or hire a professional to do it	394

HOME6. [RANDOMIZE ITEMS. "DON'T TYPICALLY SCHEDULE DURING ANY SEASON IN PARTICULAR" ALWAYS SHOWN LAST.]

During which season of the year are you most likely to focus on regular maintenance tasks for your home?	
	Total
	%
Spring	40
Summer	18
Fall	7
Winter	4
I don't typically schedule home maintenance during any season in particular	31
Base: Homeowners	1,820

FOOD IRRADIATION

FOOD1.

In the past 12 months, have you shopped for groceries?	
Please answer "Yes" if you have chosen groceries to purchase when shopping in-person or through a grocery delivery or pick-up service.	
	Total
	%
Yes	97
No	3
Base: All respondents	2,636

FOOD_INTRO. [TEXT SHOWN TO RESPONDENTS.]

Before we buy many types of foods, they go through different processes to make them ready to consume. One example, that you've probably heard of, is pasteurization for milk and other products. Pasteurization applies heat to milk to destroy bacteria and make it safer to drink.

Another example of a process that can be done to food, that you may not know much about, is called food irradiation. When food is irradiated, instead of applying energy from heat, the energy comes from ionizing radiation, like x-rays. This process can break up chemical bonds in bacteria, microorganisms, and mold that may be present in the food. This improves safety by decreasing the chances of getting foodborne illness, or food poisoning, from eating it, and can also extend the shelf life of food.

FOOD2.

Before taking this survey, had you ever heard of food irradiation?	
	Total
	%
Yes	26
Maybe	17
No	57
Base: All respondents	2,633

FOOD2B. [SHOW IF FOOD2 = "YES".]

Have you ever bought irradiated food?	
	Total
	%
Yes	29
No	16
Unsure	55
Base: Respondents who have heard of food irradiation	716

FOOD2B (continued).

(continued)	
	Total
	%
Have ever bought irradiated food	7
Base: All respondents	2,640

Note: While the original survey question was only asked out of those who had heard of food irradiation, percentage shown above was calculated to show results out of all respondents.

FOOD3. [ORDER OF "TREATED WITH RADIATION" AND "TREATED BY IRRADIATION" ROTATED IN STEM. ORDER OF "MORE" AND "LESS" ROTATED IN STEM AND IN RESPONSE OPTIONS TO MATCH.]

If you saw meat or chicken in a grocery store that had the words "treated with radiation" or "treated by irradiation" on the package, would this label make you more or less likely to buy it?	
	Total
	%
Much more likely to buy it	2
Slightly more likely to buy it	3
It would make no difference	24
Slightly less likely to buy it	26
Much less likely to buy it	45
Base: All respondents	2,621

FOOD4. [RANDOMIZE ITEMS. "OTHER" AND "NOTHING WOULD CONVINCE ME" ALWAYS SHOWN LAST IN THAT ORDER; "NOTHING" OPTION WAS EXCLUSIVE. SELECTIONS WERE LIMITED TO UP TO THREE.]

Which, if any, of the following statements regarding irradiated food would be <u>most likely</u> to convince you that you should buy it?	
If you already buy irradiated food, select those that are most important to you.	
Select UP TO THREE.	
	Total
	%
Irradiation reduces the numbers of harmful bacteria and parasites in the food	31
Eating irradiated food does not expose you to radiation	28
Several US and worldwide health organizations have endorsed the safety of irradiated food	27
Food that has been irradiated must say so on the label of the package	19
Food irradiation has been around for more than 30 years	16
A government agency approves the sources of radiation before they are used	15
Consumers cannot tell if a food has been irradiated by sight, smell, taste, or feel	15
Irradiation of food is done in a government-approved irradiation facility	12
Other	2
Nothing would convince me to buy irradiated food	32
Base: All respondents	2,640

FOOD5. [RANDOMIZE ITEMS. "JUST DON'T WANT TO," "OTHER," AND "DO NOT HAVE ANY CONCERNS" ALWAYS SHOWN LAST IN THAT ORDER; "DO NOT HAVE ANY CONCERNS" OPTION WAS EXCLUSIVE.]

The following is a list of concerns people have mentioned about buying irradiated food, whether or not these perceptions are accurate. About which, if any, of the following are you personally concerned?

Select ALL that apply.

	Total
	%
Irradiation could add additional unknown chemical byproducts to the food	34
Potential exposure to radiation if I eat irradiated food	32
Decreased nutritional quality of irradiated food	31
There aren't sufficient regulations around how food is irradiated	28
Irradiation could kill beneficial bacteria in the food	28
Irradiation could change the taste, texture, or appearance of food	26
I just don't think irradiated food is safe	24
Irradiated food might cost more than other foods	21
Irradiation is a new technology that hasn't been around very long	17
No particular concerns, I just don't want to buy irradiated food	17
Irradiated food is not organic	13
Other concern	2
I do not have any concerns about buying irradiated food	17
Base: All respondents	2,640

FINTECH

COVFINTECHINTRO. [TEXT SHOWN TO RESPONDENTS.]

This next set of questions is about digital banking and investing. Digital banks and digital brokerages are online-only banks and investment firms.

They provide banking and investment services but *do not have physical branches* that you can visit. Some popular digital banks are Chime, Varo, and GoBank. Some popular digital brokerages are Robinhood, Webull, and E-Trade.

COVFINTECHHEARDOF. [RESPONDENTS PROMPTED IF LEFT BLANK. ORDER OF "DIGITAL BANKS" AND "DIGITAL BROKERAGES" ROTATED IN STEM AND IN RESPONSE OPTIONS TO MATCH. "NO" OPTION WAS EXCLUSIVE AND ALWAYS SHOWN LAST.]

Have you heard of digital banks or digital brokerages before?

Select all that apply.

	Total
	%
Yes, I have heard of digital banks	55
Yes, I have heard of digital brokerages	10
No, I haven't heard of either of these before this survey	35
Base: All respondents	2,637

COVFINTECHUSE1. [SHOW IF COVFINTECHHEARDOF = "YES, DIGITAL BANKS."]

Have you started using a digital bank since the COVID-19 pandemic began?

	Total
	%
Yes	19
No	81
Base: Respondents who have heard of digital banks	1,527

COVFINTECHUSE2. [SHOW IF COVFINTECHHEARDOF = "YES, DIGITAL BROKERAGES."]

Have you started using a <u>digital brokerage</u> since the COVID-19 pandemic began?	
	Total
	%
Yes	19
No	81
Base: Respondents who have heard of digital brokerage	980

COVFINTECHUSE1/COVFINTECHUSE2 (continued).

(continued)	
	Total
	%
Started using digital bank since pandemic began	10
Started using digital brokerage since pandemic began	7
Base: All respondents	2,637

Note: While the original survey questions were only asked out of those who had heard of digital banks or digital brokerages, percentages shown above are calculated to show results out of all respondents.

COVFINTCHBANKWHY. [SHOW IF COVFINTCHUSE1 = "YES." RANDOMIZE ITEMS, KEEPING BOTH "CONVENIENT" ITEMS TOGETHER. "OTHER" ALWAYS SHOWN LAST.]

You said you began using a <u>digital bank</u> since the beginning of the COVID-19 pandemic. What is the MAIN reason you started?	
	Total
	%
It is more convenient in general, unrelated to COVID-19	32
It is convenient to have a digital option when I don't want to or can't go in person for COVID-19-related reasons	26
It was easier for me to get an account there than at a traditional bank	15
It offered early deposits of my stimulus checks or other payments	10
It offers budgeting and savings features that I like	6
It has lower fees than my previous bank	6
Other	4
Base: Respondents who started using a digital bank during the pandemic	309

COVFINTCHINVSTWHY. [SHOW IF COVFINTCHUSE2 = "YES." RANDOMIZE ITEMS. "OTHER" ALWAYS SHOWN LAST.]

You said you began using a <u>digital brokerage</u> since the beginning of the COVID-19 pandemic. What is the MAIN reason you started?	
	Total
	%
The digital brokerage app makes investing easy	37
The digital brokerage lets me invest with smaller amounts than a traditional brokerage would require	24
The digital brokerage lets me invest in cryptocurrency	14
The digital brokerage app makes investing fun	10
I had extra time or money because of the effects of the pandemic and decided to explore something new	7
My finances became less secure because of the pandemic and I wanted to add an extra stream of income	5
Other	4
Base: Respondents who started using a digital brokerage during the pandemic	187

FINTECHCONSIDER. [SHOW IF COVFINTECHHEARDOF = "YES, DIGITAL BANKS" AND COVFINTECHUSE1 IS NOT "YES" OR COVFINTECHHEARDOF IS NOT "YES, DIGITAL BANKS." STEM OPTIONS PRESENTED AS SHOWN BELOW BASED ON PRIOR ANSWERS.]

<p>For those who have heard of digital banks but haven't started using one during the pandemic: You said you haven't begun using a digital bank since the beginning of the COVID-19 pandemic. Would you consider opening an account with one?</p> <p>For those who haven't heard of digital banks: Though you mentioned you haven't heard of digital banks before this survey, would you consider opening an account with one?</p>			
	Total	Among those who have heard of	Among those who have NOT heard of
	%	%	%
Yes	25	29	21
No	69	60	79
I was already using a digital bank before the pandemic*	5	11	
Base: Respondents who haven't begun using a digital bank since the pandemic started or who haven't heard of digital banks	2,314	1,219	1,095

Note: *Response choice only shown to those who have heard of digital banks.

COVFINTECHBANKWHYNOT. [SHOW IF FINTECHCONSIDER = "NO." RANDOMIZE ITEMS. "OTHER" ALWAYS SHOWN LAST.]

<p>Why wouldn't you consider opening an account with a digital bank?</p> <p>Select all that apply.</p>	
	Total
	%
I'm happy with my current bank	67
I don't know enough about digital banks	46
I prefer to talk with a person about my accounts rather than managing them on a computer	35
I don't think it would be secure	29
I'm worried about my information being sold to marketers	26
loans	15
I am worried about unexpected fees or price hikes	15
I know someone who used it and had a privacy or security problem	2
Other	3
Base: Respondents who haven't begun using a digital bank since the pandemic started or who haven't heard of digital banks, who say they would not consider opening an account with one	1,594

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